

# Charles Goode Chairman

# ANZ has a long history in Queensland

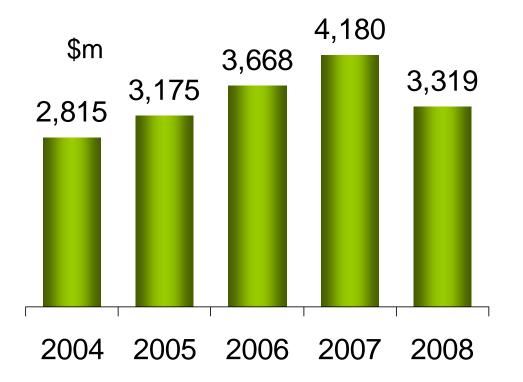
- Continued presence since 1853
- 2,700 ANZ staff
- 161 Branches
- Over 500 ATMs
- Approx. 900,000 customers
- Over 56,000 shareholders



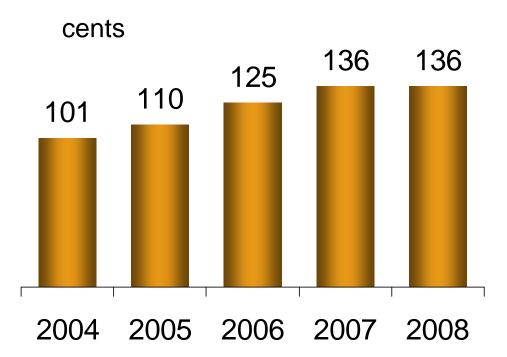


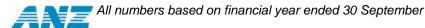
### **Profit and Dividends**

### **Net Profit After Tax**



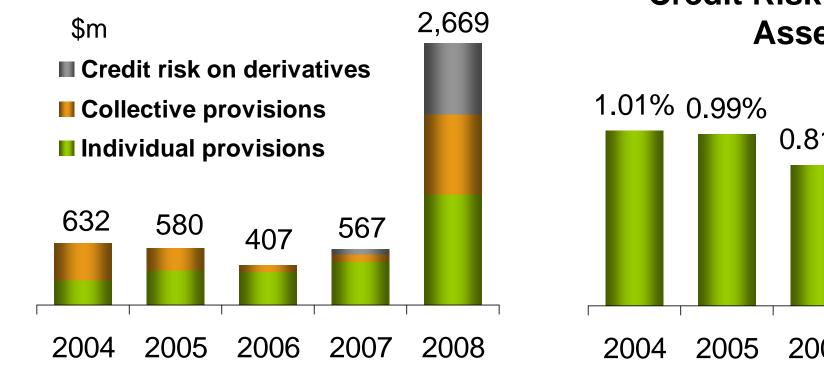
### **Dividend per share**





## **Credit impairment charges**

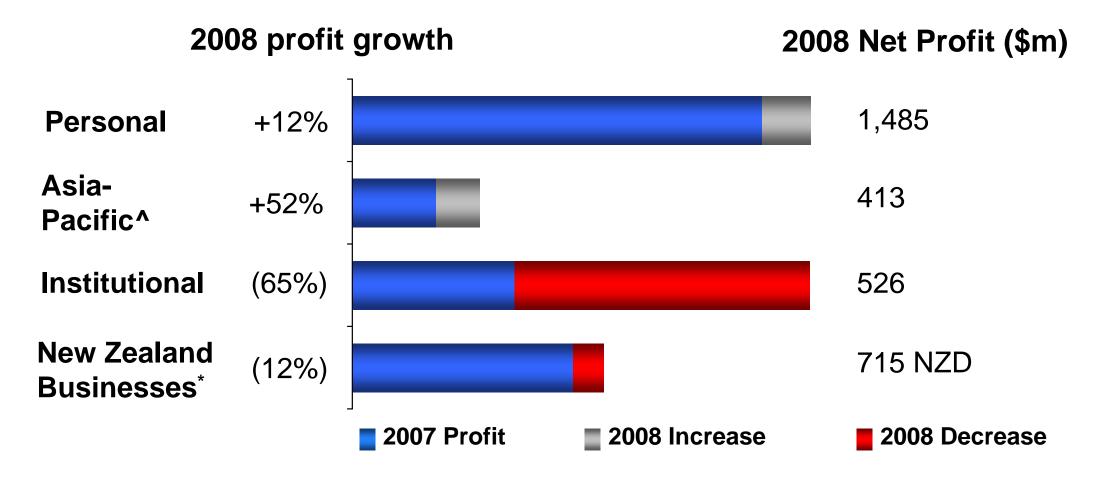
### **Provision charges**



# **Collective Provision /** Credit Risk Weighted Assets\* 1.13% 0.81% 0.73% 2006 2007 2008



### **Performance of Divisions**

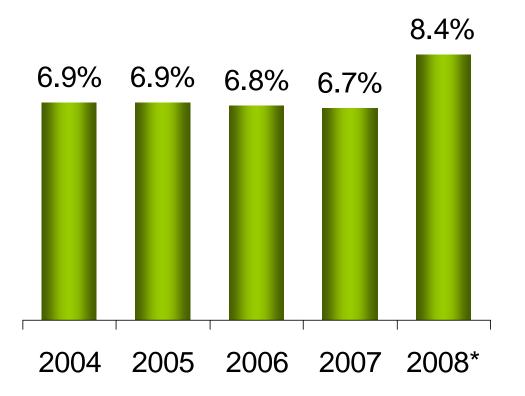




## **Capital Management**

- Strong capital position very important in uncertain environment
- Actively strengthened capital base
- Compares well locally and globally

**Tier 1 Capital Position** 

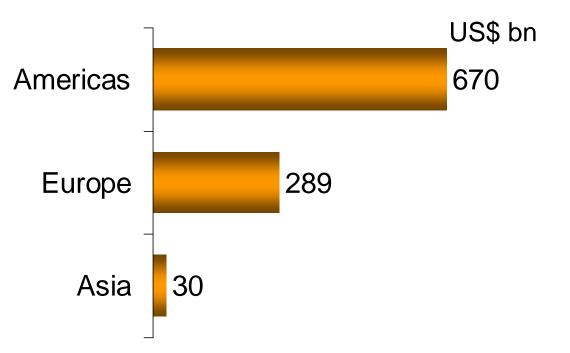




### **Global Economic Crisis from US sub-prime collapse**

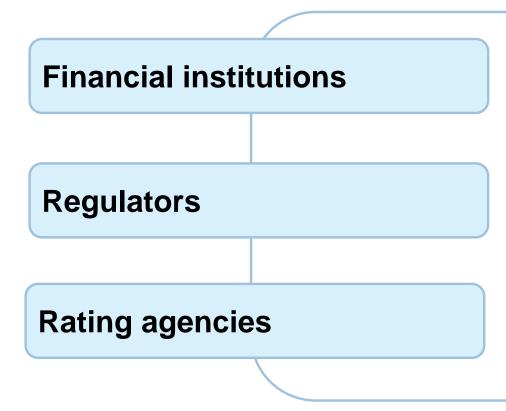
### Global financial Institution Write-Downs (mid 07 – Nov 08)

- Close to US\$1 trillion in financial institution losses
- Banks have raised US\$930bn in new capital
- Governments have provided US\$345bn





### **Financial & Regulatory Climate**



#### Focus on

- Liquidity
- Capital
- Risk management systems



## **United board and management focus**

### **Strategic focus**

### **Financial Strength**

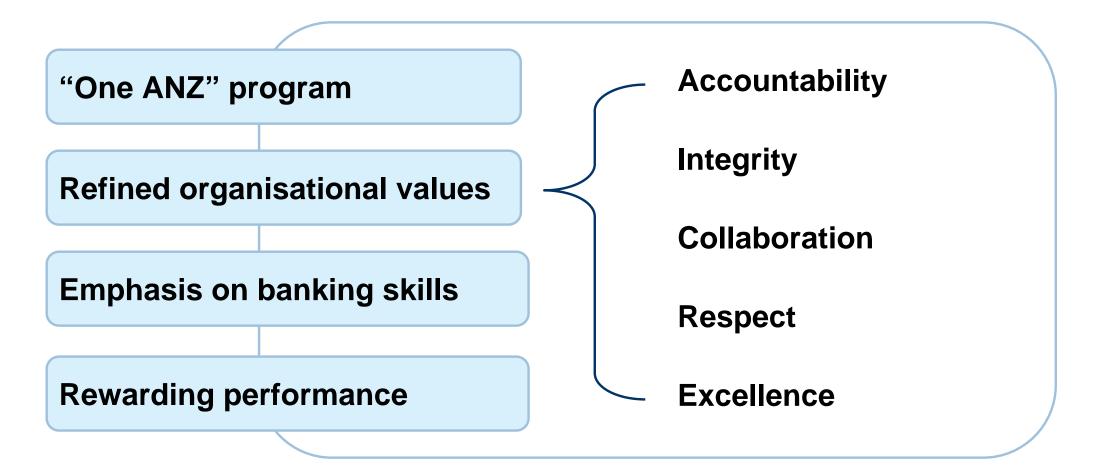
- Balance sheet
- Capital
- Liquidity

### Long term view

- Investing in the business
- Building core skills



## **Management team initiatives**





# **Diversity – Representing the Community**



- Age
- Gender
- Cultural
- Race
- Occupational history



Improving community social and economic wellbeing



# MoneyMinded

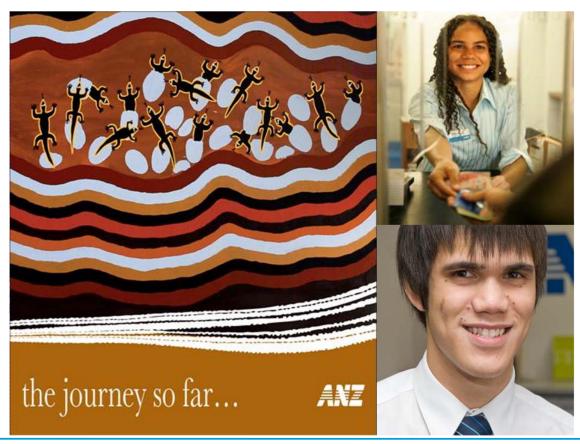
financial skills for the future







#### **Reconciliation Action Plan**



#### **Employee Volunteering**



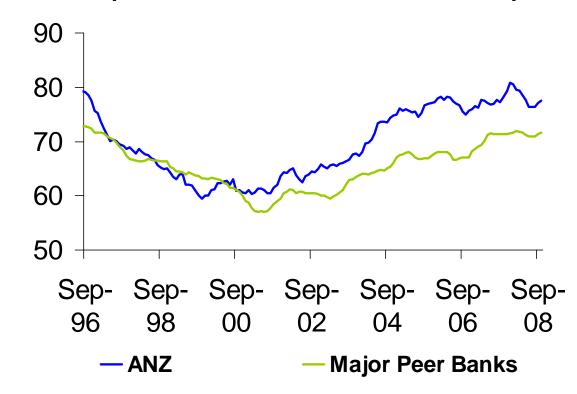


#### **Customers**



ANZ Customer Charter

#### Customer Satisfaction (Main Financial Institutions\*)

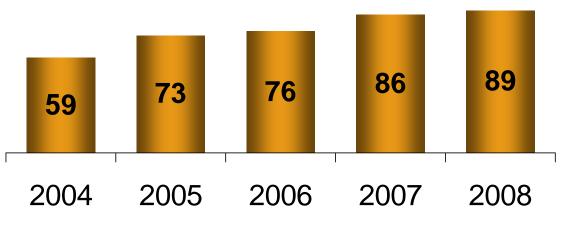




### Environment



# Number one in global banking sector on DJSI Number 1



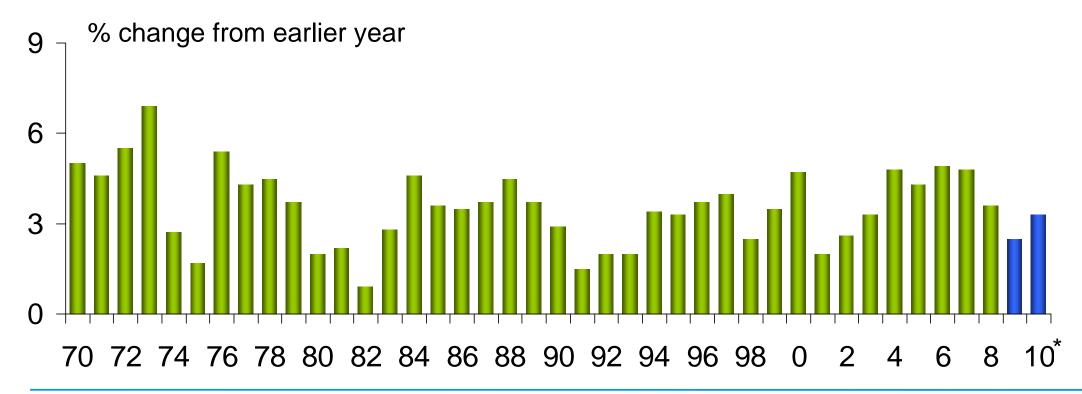
#### Dow Jones Sustainability Index Assessment

Dow Jones Sustainability Indexes



# **Outlook – significant slowing in 2009**

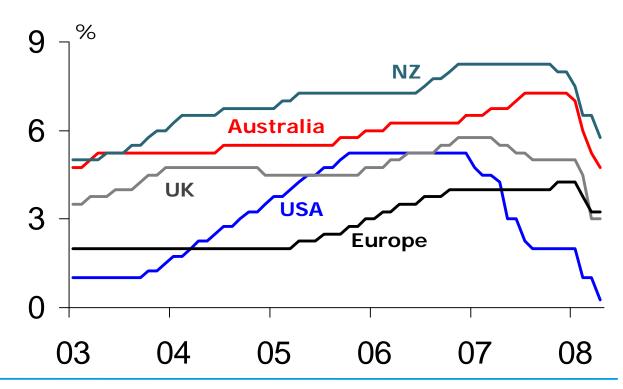
### Global economic growth (GDP)



# **Unprecedented global government responses**

#### **Movement in official interest rates**

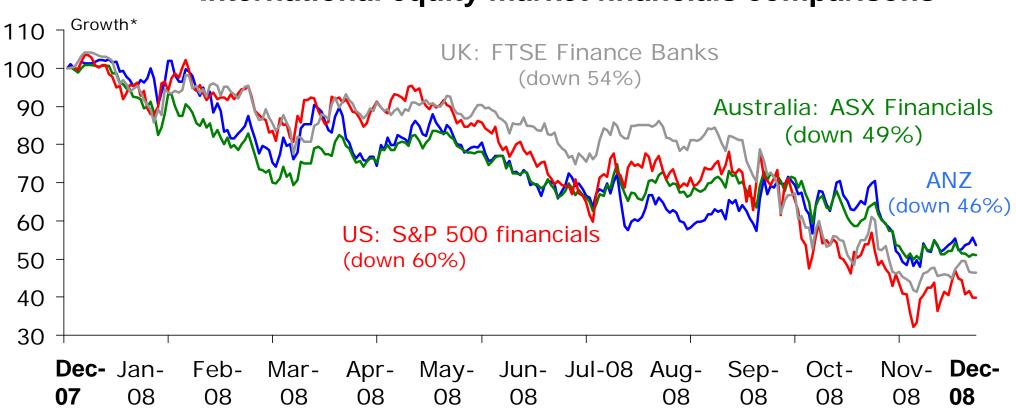
- Availability of liquidity
- Guarantee of deposits and borrowings
- Lowering official interest rates
- Fiscal stimulation





# **Additional information**

### Share price trends



#### International equity market financials comparisons

### Remuneration

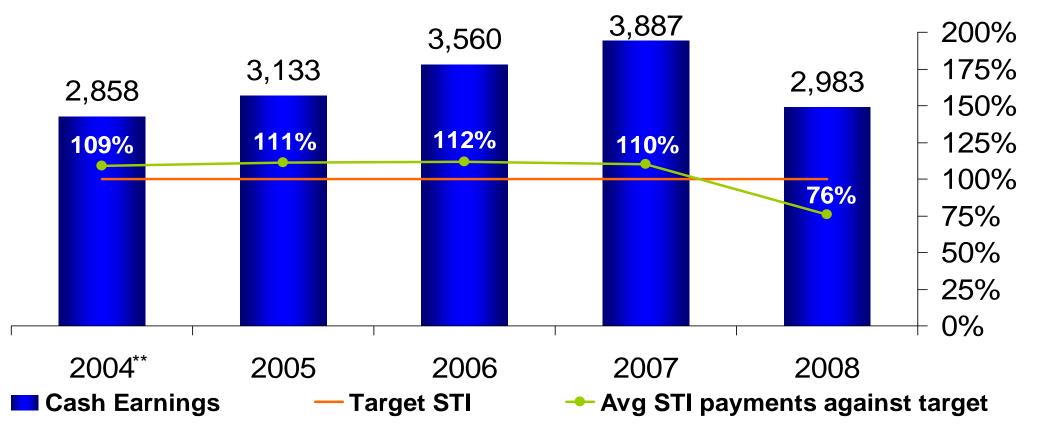
Fixed and Target Variable Remuneration for Executive Key Management Personnel

Long Term Incentive 18% Target variable remuneration 19% component Deferred Short Term **Incentive (ANZ Equity)** • Geared to rewarding our strongest 26% performers Cash Short Term **Fixed remuneration component** Incentive (STI) Aim to pay at median of Financial 37% Service Market Fixed remuneration



### Remuneration

#### ANZ Cash Profit and comparison with average STI payments\* (\$m)



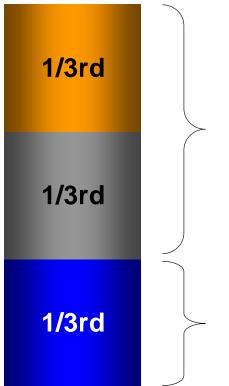
### Remuneration

#### **Chief Executive Remuneration\***

Long Term Incentives (LTI)

Target Short term incentive (STI)

Fixed remuneration



#### At risk remuneration component

- STI subject to ANZ performance and personal targets
- LTI (performance rights): level of vesting subject to relative Total Shareholder Returns

#### **Fixed remuneration component**



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