

RESULTS PRESENTATION & INVESTOR DISCUSSION PACK

AUSTRALIA AND NEW ZEALAND
BANKING GROUP LIMITED
1 MAY 2018

Financial information within this Results Presentation & Investor Discussion Pack is on a Cash Profit (Continuing Operations) basis (as defined in the Half Year 31 March 2018 Consolidated Financial Report, Dividend Announcement and Appendix 4D) unless otherwise stated.



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SHAYNE ELLIOTT CHIEF EXECUTIVE OFFICER

AUSTRALIA AND NEW ZEALAND BANKING GROUP LIMITED 1 MAY 2018



## **OVERVIEW**

### DELIVERED ON OUR PROMISE TO SIMPLIFY ANZ

- Focusing where we can win
- Divesting non-core assets
- Reducing complexity
- Reducing fees and interest rates for many core services
- Decommissioning redundant technology applications
- Progressing customer and process remediation
- Re-shaping our workforce

# FINANCIAL SNAPSHOT

## STRENGTHENED THE BUSINESS, MANAGED COSTS, IMPROVED RETURNS

	<b>1H18</b> \$m	<b>Change</b> vs 1H17
Statutory Profit	3,323	+14%
Cash Profit (continuing operations)		
Cash Profit After Tax	3,493	+4%
Earnings Per Share (cents)	119.4	+4%
Return on Equity	11.9%	+32bp
Dividend Per Share (cents)	80	Stable
CET1 Ratio (APRA)	11.0%	+91bp
CET1 Ratio (Internationally comparable)	16.3%	+109bp
Net Tangible Assets Per Share (\$)	18.27	+6%

## FOUR PRIORITIES

1. Creating a simpler, better balanced bank

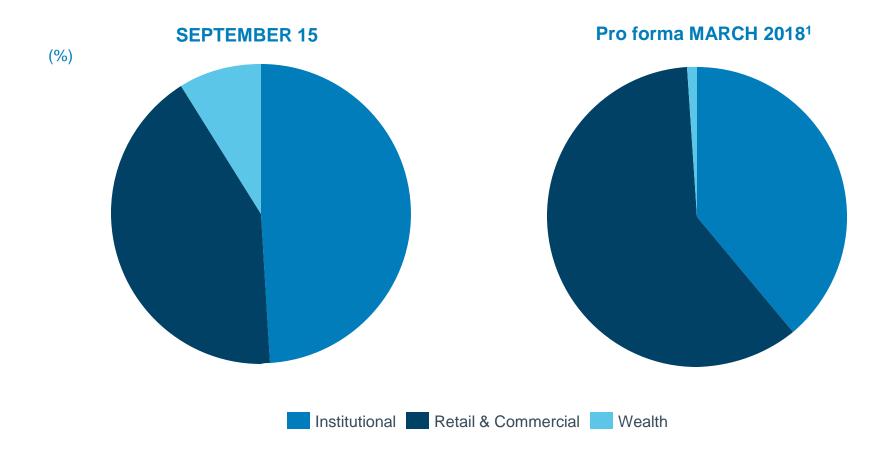
2. Focusing on areas where we can win

3. Building a superior everyday experience to compete in the digital age

4. Driving a purpose and values led transformation

## A BETTER BALANCED BANK

### **CAPITAL ALLOCATION**





Pro forma incorporates the expected capital benefit from the Wealth Australia divestments (P&I, ADG and Life Insurance) and the second tranche of MCC, which remain subject to regulatory approval, less the capital impact from the completion of the \$1.5b share buyback



## **EXECUTION EXCELLENCE**

#### **ASIA RETAIL AND WEALTH DIVESTMENTS**

Delivered on schedule, under budget and with a better financial outcome on sale

Sale and separation of 6 businesses

2 buyers, 6 countries

2 million customers

2,700 staff

10 international regulators

40 properties / branches transferred

77 ATMs decommissioned / transferred

69 systems & 15,000 gigabytes of data

5 million customer letters

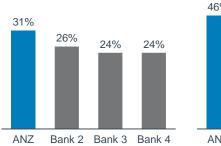
700 training sessions

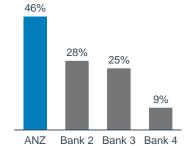
#### **INSTITUTIONAL**

#### AUSTRALIA

#### **NEW ZEALAND**

#1 Lead Bank Penetration in Aus & NZ1

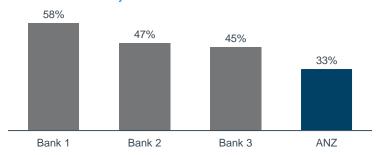




#### **ASIA**

# 4 Corporate Bank<sup>2</sup> (~ Lead Bank Penetration) &

# 1 Overall Quality 3



<sup>1.</sup> Peter Lee Associates 2017 Large Corporate and Institutional Relationship Banking surveys, Australia and New Zealand (issued in June and August 2017 respectively)

<sup>3.</sup> The Greenwich Quality Index score is based upon a normalized composite of all qualitative evaluations transformed to a scale of 0 to 1,000 with the difference from the average shown.



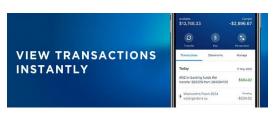
<sup>2.</sup> Greenwich Associates 2017 Asian Large Corporate Banking Study (issued in March 2018)

## **COMPETING IN A DIGITAL AGE**

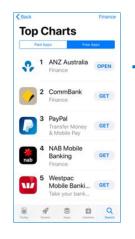
### BUILDING A SUPERIOR EVERYDAY EXPERIENCE



- #1 ranked banking app in the Australian App store<sup>1</sup>
- ~25,000 users joining each day<sup>2</sup>
- Delivered by our first team to adopt New Ways of Working
- Dedicated team focused on maintaining leadership







Арр	Rating <sup>3</sup>	# of Ratings
ANZ	4.6	7.9k
CBA	2.8	1.7k
PayPal	4.5	1.4k
NAB	3.0	0.4k
Westpac	3.6	0.7k

<sup>1.</sup> Apple App Store (Financial Category) (as at 29 April 2018)

as at 30 April 2018

<sup>3.</sup> Rating is out of 5.0 (as at 29 April 2018)

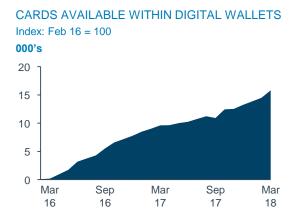
## **COMPETING IN A DIGITAL AGE**

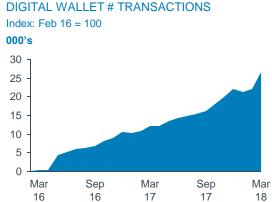
### LEADERSHIP POSITION WITHIN THE DIGITAL PAYMENTS MARKET

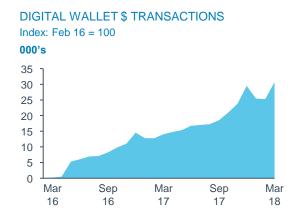
### **DIGITAL WALLETS**

02/46

04/16







12/17

02/40

02/10	04/10	00/10	00/10	10/10	12/10	02/17	04/17	00/17	00/17	10/17	12/1/	02/10
ANZ Mobile Pay	Apple Pay	Android Pay	I	MasterCard launch		ail Lost / Stol vallet card infor		0	GoMoney Apple Pay	Fitbit Pay	Garmin Pay	Commercial Lost / Stolen

04/17

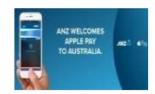
02/17



06/16

08/16

10/16



12/16



06/17



10/17

09/17



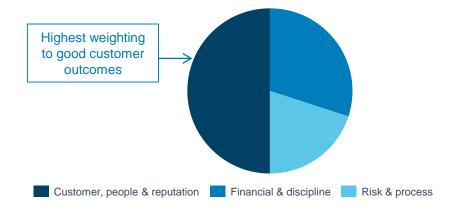
## PURPOSE & VALUES LED TRANSFORMATION



Published July 2017

- Clear Purpose, Values, Expectations
- Long term focus on engaging our people
- Rebalancing performance scorecards
- Changing what we expect from leaders
- Critical driver of long term shareholder value

### PERFORMANCE SCORECARD1



Australia Division retail branch Service Consultants and Personal Bankers

## OUTLOOK

- Australia, NZ & regional economies continue to grow
- Household debt has increased, at a slowing rate
- Credit conditions remain benign across the region
- Credit standards tightening
- Credit growth in the regulated sector is slowing
- Reinforces our strategy and the actions we've taken are right for the times

## **OUR FOCUS**

### **NO CHANGE TO FY17**

- 1. Capital efficiency
- 2. Absolute cost discipline
- 3. Customer experience & innovation
- 4. Transitioning to New Ways of Working (NWoW)
- 5. Consolidating improvements in Asia business
- 6. Engaging with community
- 7. Final reshaping of non core assets



MICHELLE JABLKO
CHIEF FINANCIAL OFFICER

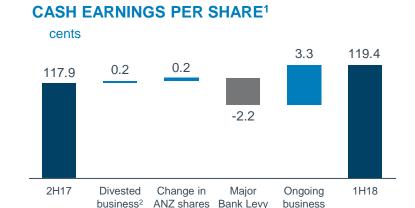
AUSTRALIA AND NEW ZEALAND BANKING GROUP LIMITED 1 MAY 2018

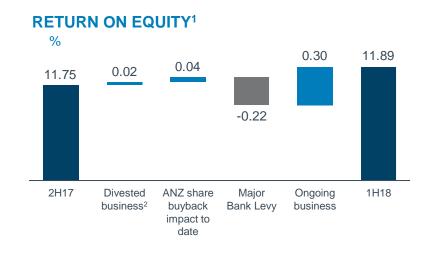


## 1H18 OVERVIEW

### WORKED HARD TO BE A BETTER BALANCED, BETTER CAPITALISED & SIMPLER BANK

- Strengthened capital: CET1 11.0%
- \$1.5bn share buyback underway
- 4th consecutive half of absolute cost reduction
- Continuing cash profit up 4.1% PCP, up 1.1% HoH<sup>3</sup>
- Better Risk Adjusted Returns
- Annualised credit losses 14bp





<sup>1.</sup> Cash basis (continuing operations)

Divested business includes Asia Retail, SRCB & MCC gains/losses on sale and divested business results and UDC cost recovery

PCP: 1H18 vs 1H17; HoH 1H18 vs 2H17

## **AGENDA**

- 1. DIVESTMENT IMPACTS
- 2. BALANCE SHEET AND CAPITAL
- 3. PERFORMANCE OF ONGOING BUSINESSES
- 4. IFRS 9 UPDATE

## **DIVESTMENT IMPACTS**

SALE OF WEALTH AUSTRALIA BUSINESSES (DISCONTINUED OPERATIONS) – IMPACT ON CASH PROFIT & CAPITAL

PROFIT & LOSS SUMMARY	1H17	2H17	1H18
\$m			
'Discontinued operations'	<b>56</b> <sup>1</sup>	<b>73</b> <sup>1</sup>	(617)2
'Continuing operations' (Reported less discontinued)	3,355	3,454	3,493
Group Cash Profit (Total inclusive of discontinued)	3,411	3,527	2,876

OnePath Life & OnePath Pensions & Investments classified as 'discontinued operations' & shown separately from the 'continuing operations'

EXPECTED CAPITAL OUTCOME <sup>3</sup>	
Commencement of reinsurance arrangement (\$1b capital)	~25bp
With completion of divestments	~55bp
Total capital benefit	~80bp

Inclusive of P&I/ADG and OPL business results less Group elimination adjustments (whilst still part of ANZ Consolidated Group).

Inclusive of P&I/ADG and OPL loss on sale and business results (inclusive of separation costs incurred in 1H18) less Group consolidation adjustments (whilst still part of ANZ Consolidated Group)

Each subject to regulatory approval.

## OTHER DIVESTMENT IMPACTS

### FY18 CHANGE IN CONTRIBUTION FROM DIVESTED BUSINESSES (FY18 vs FY17)

\$m	Asia	Retail	SR	СВ	M	cc	UI	OC		nange in bution
<b>Divested business results</b> FY18 vs FY17	Previous	Updated								
Cash Profit impact* (pre gain / (loss) on sale)	~(245)	(238)	(58)	(58)	(39)	(39)	~(40)	-	~(380)	(335)

Gain / (loss) on sale (post tax)	~2551	~2622
Capital (CET1) benefit (bp)	~65+	~59

Previous: Indicative change from divestments as illustrated on slide 32 of ANZ FY17 Results Presentation and Investor Discussion Pack Updated: Current earnings expectations of divested business in FY18 less actual earnings in FY17

\*Indirect costs previously allocated to Asia Retail have now been reallocated to the ongoing business

Further detail on profit & Loss and gain / (loss) on sale impacts are contained in the Investor Discussion Pack (slide 40)

<sup>1.</sup> Includes Asia Retail \$60m, MCC \$245m, UDC +\$100m and ~-\$150m Wealth Australia (One Path P&I costs)

Includes gain on sale of Asia Retail businesses (Taiwan, Vietnam & Indonesia), MCC \$245m, SRCB -\$86m, UDC cost recovery \$18m. Excludes Wealth Australia divestments (P&I/ADG and OPL) which have been classified as discontinued operations

# OTHER DIVESTMENT IMPACTS

#### 1H17 & 1H18 CONTRIBUTION FROM DIVESTED BUSINESSES

\$m	Asia	Retail	SR	.CB	M	CC	UDC	TO	TAL
Divested business results	1H17	1H18	1H17	1H18	1H17	1H18	Announced divestment not	1H17	1H18
Revenue	370	91	58	-	15	-	proceeding	443	91
Expenses – Direct*	120	35						120	35
Provisions	71	26						71	26
Cash Profit impact (pre gain / (loss) on sale)	145	24	58	-	15	-		218	24

Gain / (loss) on sale (post tax)	85	(28) <sup>1</sup> (58) <sup>2</sup>	121	18 <sup>3</sup>	~1384
Capital (CET1) benefit (bp)	10	40	~4-5	-	~55

<sup>\*</sup>Indirect costs previously allocated to Asia Retail have now been reallocated to the ongoing business

<sup>1.</sup> Loss reflecting additional hedging and tax costs associated with the extended completion

<sup>2.</sup> Impact of equity accounted earnings of \$58m (recognised in cash profit in 1H17) which increased the carrying value of the investment

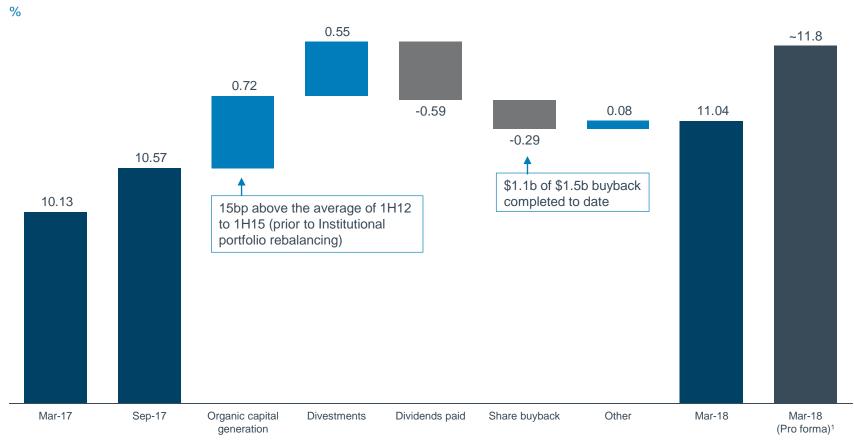
UDC cost recovery with announced divestment not proceeding

Excludes Wealth Australia divestments (P&I/ADG and OPL) which have been classified as discontinued operations

## **BALANCE SHEET & CAPITAL POSITION**

### **CAPITAL & LIQUIDITY**

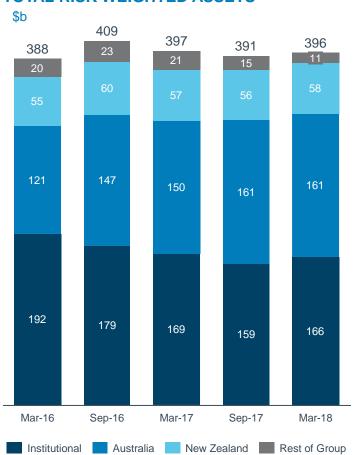
### **COMMON EQUITY TIER 1 CAPITAL (CET1)**



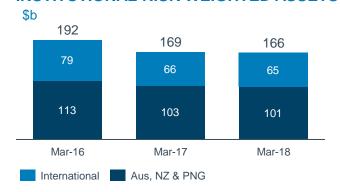
<sup>1.</sup> Includes expected ~80bp capital benefit from Wealth Australia divestments (P&I/ADG, OPL) and ~5bp capital benefit from the 2nd tranche of MCC subject to regulatory approval, less ~10bp impact from completion of \$1.5bn share buyback.

## **BALANCE SHEET REBALANCING**

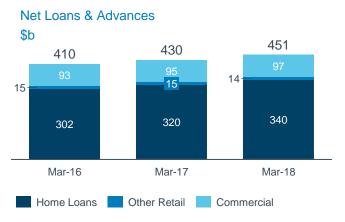
### TOTAL RISK WEIGHTED ASSETS<sup>1</sup>



#### **INSTITUTIONAL RISK WEIGHTED ASSETS<sup>1</sup>**



### **AUSTRALIA & NEW ZEALAND DIVISIONS<sup>2</sup>**



<sup>1.</sup> Institutional RWAs are inclusive of Corporate Banking, transferred from Australia Division to Institutional in October 2017 and backdated for the purposes of chart time series. \$2bn of 1H18 increase driven by FX.



<sup>2.</sup> Commercial was impacted by the Esanda divestment which occurred in FY16

## RISK ADJUSTED MARGINS & RETURNS

#### NII / AVERAGE CREDIT RWA1 MOVEMENT

%



#### **DIVISIONAL NET INTEREST INCOME / AVG CRWA**

%



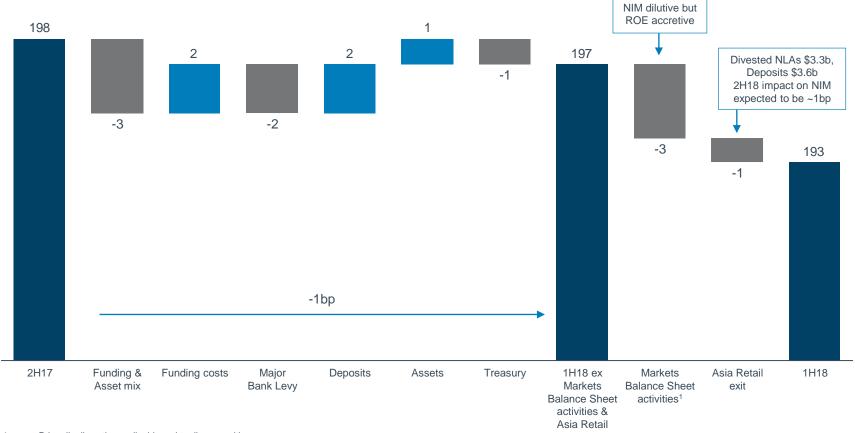
<sup>1.</sup> Excluding Markets

<sup>2.</sup> New model for Australian residential mortgages effective from June 2017 had a 17bp impact on Australia Division from 2H17 to 1H18

# **NET INTEREST MARGIN**

### **GROUP NET INTEREST MARGIN (NIM)**

bp



<sup>1.</sup> Primarily discretionary liquids and trading securities

## **AUSTRALIA**

### **DIVISIONAL PERFORMANCE**

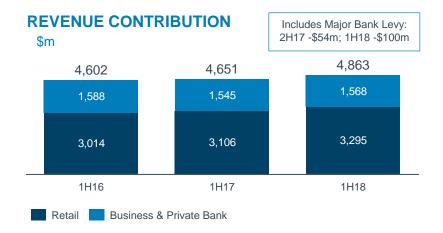
#### **FINANCIAL SUMMARY**

	1H18	Cha	ınge
	\$m	vs 1H17	vs 2H17
Revenue	4,863	4.6%	1.7%
Operating Expenses <sup>1</sup>	1,812	8.6%	5.8%
Profit Before Provisions	3,051	2.3%	(0.7)%
Provisions	312	(33.3)%	(25.2)%
Cash Profit	1,915	8.9%	3.1%
Net Loans & Advances (\$b)	339.3	4.2%	1.7%
Customer Deposits (\$b)	204.2	3.3%	1.4%

### **REVENUE DRIVERS**

\$m





<sup>1</sup>H18 includes \$57m of restructuring charges

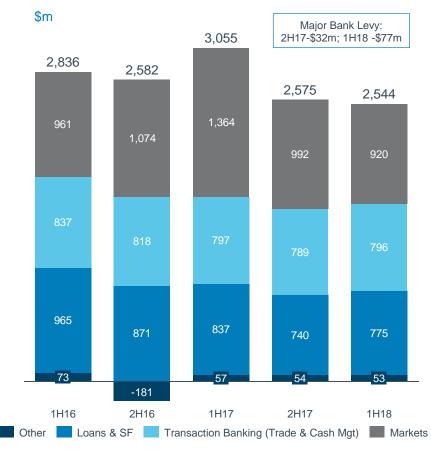
## INSTITUTIONAL

### DIVISIONAL PERFORMANCE<sup>1</sup>

#### **FINANCIAL SUMMARY**

	1H18	Cha	ınge
	\$m	vs 1H17	vs 2H17
Revenue	2,544	(16.7)%	(1.2)%
Operating Expenses	1,371	(3.6)%	(1.5)%
Profit Before Provisions	1,173	(28.2)%	(0.8)%
Provisions	49	(62.0)%	232.4%
Cash Profit	793	(25.5)%	(7.7)%
Net Loans & Advances (\$b) <sup>3</sup>	137.9	4.4%	4.8%
Avg RWA <sup>3</sup>	161.7	(8.5)%	(2.4)%

### **REVENUE CONTRIBUTION<sup>2</sup>**



<sup>1.</sup> All periods are inclusive of Corporate Banking, transferred from Australia Division to Institutional in October 2017 and backdated for the purposes of chart time series

<sup>2.</sup> Large/notable items in 2H16 for mCVA derivative methodology change (-\$237m) included in 'Other'

<sup>3.</sup> On an FX Adjusted basis, HOH NLA growth is 3.2% and avg RWA growth (3.1)%

## INSTITUTIONAL

### MARKETS INCOME

#### **INCOME CONTRIBUTION MARKETS SALES INCOME** \$m \$m 1,364 483 162 Includes Major Bank Levy: 1,074 2H17-\$13m; 1H18 -\$37m -15 961 992 920 451 67 -10 439 -12 361 302 363 196 175 542 542 483 451 439 -35 -67 1H17 Client Product Market 2H17 Market 1H18 exits exits conditions conditions 1H16 2H16 1H17 2H17 1H18 Trading Balance Sheet Valuation adjustments<sup>1</sup>

<sup>1.</sup> Excludes Large/Notable item in 2H16 for mCVA derivative methodology change (-\$237m)

## **NEW ZEALAND**

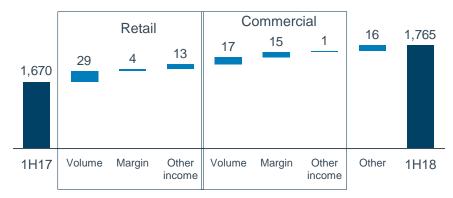
### **DIVISIONAL PERFORMANCE**

#### **REVENUE CONTRIBUTION**

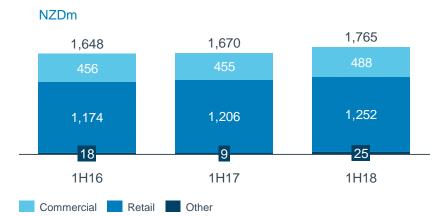
	<b>1H18</b> NZDm	Change	
Revenue	1,765	5.7%	3.2%
Operating Expenses	642	0.9%	1.1%
Profit Before Provisions	1,123	8.6%	4.4%
Provisions	22	(43.6%)	(50.0%)
Cash Profit	793	10.6%	6.9%
Net Loans & Advances (\$b)	118.5	3.3%	1.1%
Customer Deposits (\$b)	84.4	3.9%	3.1%

#### **REVENUE DRIVERS**

**NZDm** 



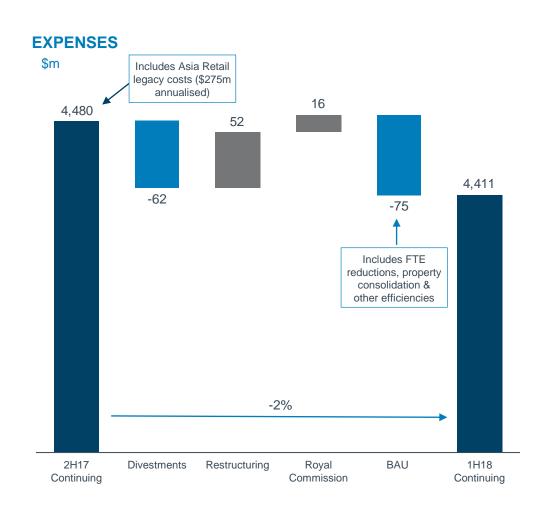
### **REVENUE CONTRIBUTION<sup>1</sup>**



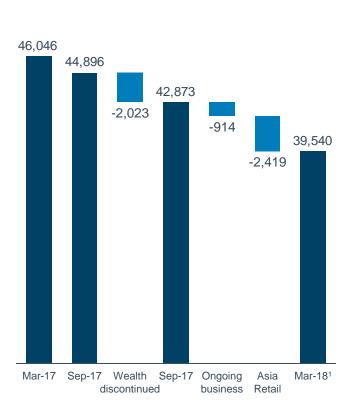
<sup>1.</sup> During the March 2018 half, Business/Agri customers transferred from Retail to Commercial. Prior period numbers have not been restated

## **EXPENSES**

### **DRIVERS & PRODUCTIVITY**



### FULL TIME EQUIVALENT STAFF (FTE)

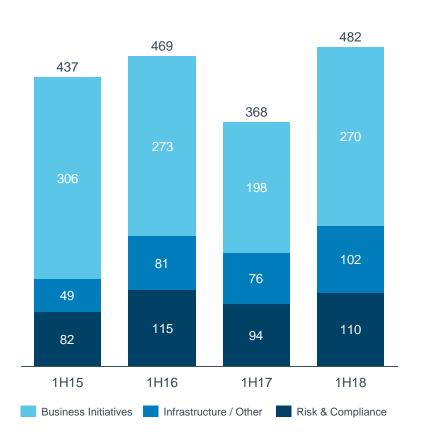


<sup>1.</sup> Excludes discontinued operations. Total FTE including discontinued operations as at March 18: 41,580

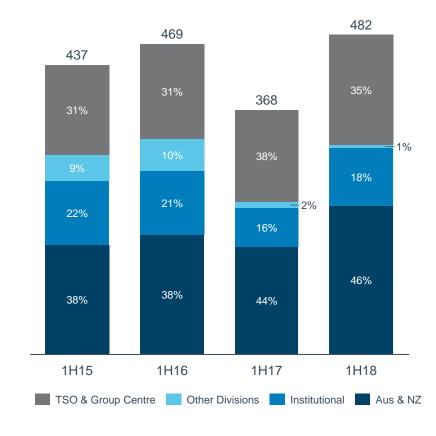
## **INVESTMENT SPEND**

#### **INVESTMENT SPEND**

COMPOSITION (\$m)



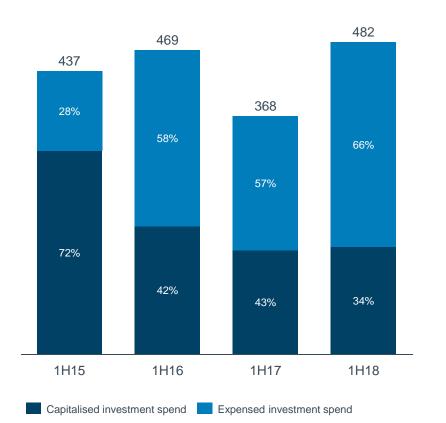
### BY DIVISION (\$m)



## **INVESTMENT SPEND**

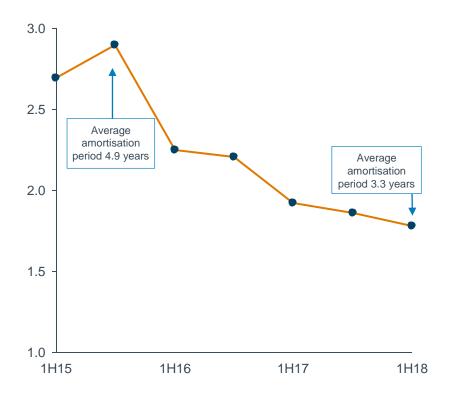
#### **INVESTMENT SPEND**

EXPENSED / CAPITALISED (\$m)



### **CAPITALISED SOFTWARE BALANCE**

\$b

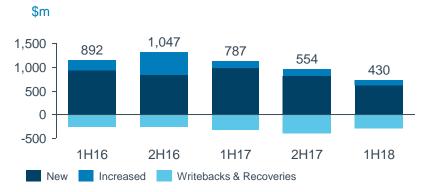


## **CREDIT IMPAIRMENT CHARGES**

#### **TOTAL PROVISION CHARGE**



### INDIVIDUAL PROVISION CHARGE



### **COLLECTIVE PROVISION CHARGE**

\$m	1H16	2H16	1H17	2H17	1H18
Lending Growth	50	(62)	(25)	(11)	4
Change in Risk/P'folio mix	(37)	59	(75)	(84)	4
Eco Cycle	0	0	41	34	(24)
TOTAL (ex Asia Retail)	13	(3)	(59)	(61)	(16)
Asia Retail	13	(6)	(8)	(14)	(6)
TOTAL	26	(9)	(67)	(75)	(22)

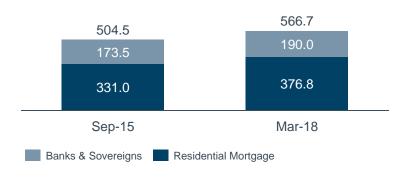
## IMPROVING PORTFOLIO RISK PROFILE

### Actions taken to improve risk profile:

- Sold Asia Retail & Wealth businesses (IEL 151bp)<sup>1</sup>
- Sold Esanda Dealer Finance business (IEL 100bp)<sup>2</sup>
- Largely exited Emerging Corporate portfolio in Asia (IEL 41bp)<sup>1</sup>
- Restricted growth in commercial property & unsecured personal loans
- Focused housing growth to priority segments of Principal & Interest and Owner Occupier loans

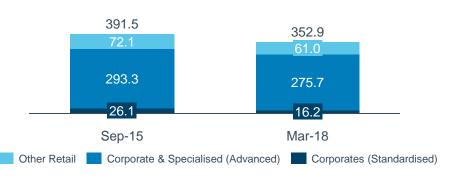
#### LOWER LOSS RATE ASSET CLASSES

EXPOSURE AT DEFAULT (\$b) (<5bp loss rate)



#### HIGHER LOSS RATE ASSET CLASSES

EXPOSURE AT DEFAULT (\$b) (>20bp loss rate)



<sup>1.</sup> Internal expected loss as at September 2016

<sup>2.</sup> Internal expected loss as at September 2015

# IFRS 9- ESTIMATED IMPACT

### **COLLECTIVE PROVISION BALANCE & COVERAGE (ESTIMATED IMPACT)**

Based on September 2017	IAS 39 Sep 17 (\$m)	IFRS 9 Equivalent 'estimate' (\$m)	
Collective Provision	2,662	~2,900 to ~3,200	Estimated ~\$235m to \$535m increase
CP balance / CRWA	0.79%	~0.86% to ~0.95%	in Collective Provision balance

### **COMMON EQUITY TIER 1 CAPITAL (ESTIMATED IMPACT ON NON DEFAULTED)**



<sup>\* \$686</sup>m as at Mar 2018



STRATEGY & FINANCIAL PERFORMANCE

AUSTRALIA AND NEW ZEALAND BANKING
GROUP LIMITED



## FOUR PRIORITIES

1. Creating a simpler, better balanced bank

3. Building a superior everyday experience to compete in the digital age

2. Focusing on areas where we can win

4. Driving a purpose and values led transformation

### ASSUMPTIONS UNDERLYING THE STRATEGY

- 1. Constrained sector growth (High household debt, subdued business investment)
- 2. Changing customer preferences (More digital, more third party advice)
- **3. Industry transformation** (Open data, new technologies)
- **4. Growing regulation** (Capital, liquidity, compliance)
- **5. Intensifying competition** (Incumbents, new technology entrants)
- 6. Changing community expectations (Greater accountability and regulation)

## STRATEGIC FOCUS

- 1. Creating a simpler, better balanced bank
- 1. Reduce operating costs and risks by removing product and management complexity
- 2. Exit low return and non-core businesses.
- 3. Reduce reliance on low-return aspects of Institutional banking in particular.
- 4. Further strengthen the balance sheet by rebalancing our portfolio.

- 2. Focusing on areas where we can win
- 1. Make buying and owning a home or starting, running and growing a small business in Australia and New Zealand easy.
- 2. Be the best bank in the world for customers driven by the movement of goods and capital in our region.
- 3. Building a superior everyday experience to compete in the digital age
- 1. Build more convenient, engaging banking solutions to simplify the lives of customers and our own people.

- 4. Driving a purpose and values led transformation
- 1. Create a stronger sense of core purpose, ethics and fairness.
- 2. Invest in leaders who can help sense and navigate the rapidly changing environment.

# STRATEGIC PROGRESS

#### 1H18

- 1. Creating a simpler, better balanced bank
- Finalised sale of retail and wealth business in Asia along with ANZ's stake in Shanghai Rural Commercial Bank (SRCB) and half our stake in Metrobank Card Corporation (MCC).
- Announced sale of the Australian Pensions & Investments and Aligned Dealer Group businesses and the Australian Life Insurance business.
- Completed \$1.1b of the \$1.5b share buy back announced in December 2017.

- 2. Focusing on areas where we can win
- Grew home lending in Australia by 6% PCP with strategic focus on owner-occupier (P&I); customer deposits were up 3%. In New Zealand home lending increased 5% and deposits 4%.
- Maintained position as No. 4 Corporate Bank in Asia for sixth consecutive year and No. 1 Lead Bank penetration in Australia and New Zealand.

- 3. Building a superior everyday experience to compete in the digital age
- New ANZ mobile banking app currently most highly rated in Australian Apple Store.
- Extended mobile payment leadership with the launch of both Garmin Pay and eftpos on Android Pay.
- Preparing for Open Banking through strategic investment and partnership with Australia's leading data company, Data Republic.
- Introduced agile working practices to Australian Division Head Office and Technology Division to increase speed-to-market for key customer initiatives.

- 4. Driving a purpose and values led transformation
- Increased low carbon finance commitment from \$10 billion to \$15 billion by 2020, with more than \$8 billion financed since 2015.
- Signed the FX Global Code of Conduct, which provides a single set of global principles governing good practice in the global FX market.
- Increased women in leadership to 31.9% (from 31.1% end-FY17); Employer of the Year for LGBTI Inclusion; top private sector organisation for access and inclusion for people with disability.

# **CORPORATE SUSTAINABILITY**

#### **OUR SUSTAINABILITY AGENDA**

As part of our strategic priority to drive a purpose and values-led transformation of the bank, we are prioritising our efforts on issues relating to **environmental sustainability**, **financial wellbeing** and **housing**.

Our **Corporate Sustainability Framework** supports our business strategy and is aligned with the bank's purpose. The public sustainability targets we set each year address our strategic priorities and respond to our most material environmental, social and governance issues.



Our 2018 Half Year Corporate Sustainability Update, available at www.anz.com/cs contains detailed progress against our targets, as well as case studies on our priority areas.

#### **PROGESS ON FY18 SUSTAINABILITY TARGETS**



**Funded and facilitated \$8.3 billion** in low carbon and sustainable solutions, including green buildings, low emissions transport, green bonds, renewable energy, efficient irrigation and low emissions gas power generation, since 2015



Over 2,000 people recruited to our Saver Plus matched savings program. Since 2004 more than 36,000 people have participated in this program.



Group-wide representation of **Women in Leadership has increased to 31.9%** (up from 31.1% as at end of 2017)<sup>1</sup>



Australia Retail Net Promoter Score (NPS) ranking<sup>2</sup> increased to 3rd (from 4th at end of 2017)

Unless otherwise stated, the information provided covers the period 1 October 2017 - 31 March 2018 and has not been assured

- Employee headcount is used for the basis of this disclosure. Includes all employees regardless of leave status excluding contractors (which are included in FTE)
- 2. Roy Morgan Single Source. Base: Australian population aged 14+, Main Financial Institution, six month rolling average to Mar'18. Ranking based on the four major Australian banks



# **ANZ ANNOUNCED DIVESTMENTS**

#### GAIN/LOSS ON SALE SUMMARY

Asset	1H17 (\$m) Actual	2H17 (\$m) Actual	1H18 (\$m) Actual	2H18 (\$m) Expected	TOTAL GAIN / LOSS
Sale of Asia Retail & Wealth businesses (Cash Profit continuing)					
Reclassification of Asia Retail & Wealth to held for sale	(284)				
Net gain / loss on sale <sup>1</sup>		14	85		(185)
SRCB (net impact through Cash Profit continuing)					
Adjustments to statutory profit (full offsets)					
Reclassification of SRCB to Held For Sale <sup>2</sup>	(316)	(17)			
Release of reserves partly offset by net foreign exchange and tax costs <sup>2</sup>			333		
Net impact through cash profit					
Equity accounted earnings 1Q17	58				
Offset to equity accounted earnings 1Q17 (via increase in carrying value)			(58)		
Additional hedging and tax costs (due to extended completion)			(28)		(28)
MCC (Cash Profit continuing)					
Gain on sale (first tranche)			121		
Gain on sale (second tranche, subject to exercise of put option)				~124	~245
UDC (Cash Profit continuing)					
Cost recovery			18		18
P&I and ADG, OPL (Cash Profit Discontinued)					
Gain / Loss on sale <sup>3</sup>			(632)		(632)

<sup>2.</sup> FY17 impacts comprise the write-down on reclassification as Held For Sale and additional tax and hedging costs consequent to the delay in completion. In the March 2018 half, the Group recognised the release of foreign currency and available for sale reserves on completion, partly offset by further hedging and tax costs



<sup>1.</sup> China, Singapore, Hong Kong completed in 2H17; Taiwan, Indonesia, Vietnam completed in 1H18.

# OTHER DIVESTMENT IMPACTS

#### FY18 CHANGE IN CONTRIBUTION FROM DIVESTED BUSINESSES (FY18 vs FY17)

\$m	Asia	Retail	SR	СВ	M	CC	UI	OC .		nange in bution
Divested business results FY18 vs FY17	Previous	Updated								
Revenue	~(570)	(575)	(58)	(58)	(39)	(39)	~(80)	-	~(750)	(672)
Expenses – Direct*	~(185)	(182)					~(25)	-	~(210)	(182)
Provisions	~(85)	(98)					~(5)	-	~(90)	(98)
Cash Profit impact (pre gain / (loss) on sale)	~(245)	(238)	(58)	(58)	(39)	(39)	~(40)	-	~(380)	(335)

<sup>\*</sup>Indirect costs previously allocated to Asia Retail have now been reallocated to the ongoing business

Gain / (loss) on sale (post tax)	~60	85	Nominal	(28) <sup>1</sup>	~245	~245	~100	18 <sup>3</sup>	~2554	~2625
				<b>(58)</b> <sup>2</sup>						
Capital (CET1) benefit (bp)	~6+	10	~40	40	~9	~9	~10	-	~65+	~59

Previous: Indicative change from divestments as illustrated on slide 32 of ANZ FY17 Results Presentation and Investor Discussion Pack. Updated: Current earnings expectations of divested businesses in FY18 less actual earnings in FY17.

<sup>1.</sup> Loss reflecting additional hedging and tax costs associated with the extended completion

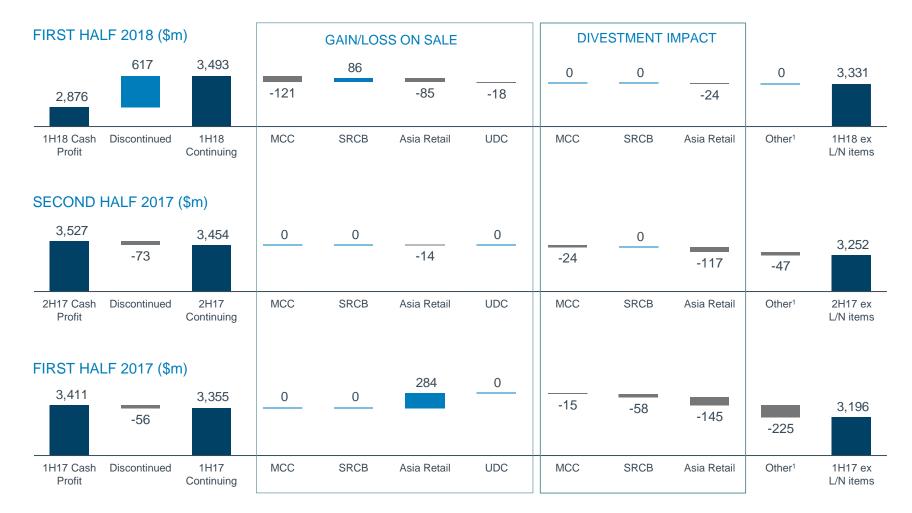
<sup>2.</sup> Impact of equity accounted earnings of \$58m (recognised in cash profit in 1H17) which increased the carrying value of the investment

<sup>3.</sup> UDC cost recovery with divestment not proceeding

<sup>4.</sup> Includes ~-\$150m Wealth Australia (One Path P&I costs)

<sup>5.</sup> Excludes Wealth Australia divestments (P&I and OPL) which have been classified as discontinued operations

# **DISCONTINUED & LARGE/NOTABLE ITEMS**



L/N: Large/Notable items

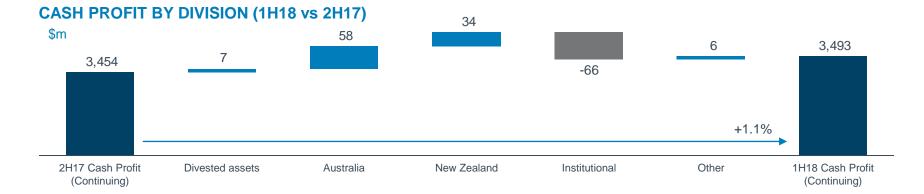
<sup>1.</sup> Other includes Derivative Valuation Adjustments & Gain on sale of 100 Queen St, Melbourne in 1H17.

# FINANCIAL PERFORMANCE

#### CASH PROFIT (CONTINUING OPERATIONS)

• \$m	1H18	Cha	ange
	\$m	vs 1H17	vs 2H17
Cash Profit (continuing)	3,493	4.1%	1.1%
Operating Income	9,808	(1.7)%	(0.3)%
Operating Expenses	4,411	(1.7)%	(1.5)%
Profit Before Provisions	5,397	(1.7)%	0.7%
Provisions	408	(43.3)%	(14.8)%
Earnings per share (cents)	119.4	4.0%	1.3%
Return on Equity	11.9%	+32bp	+14bp

Change (ex divested assets) <sup>1</sup> vs 1H17 vs 2H17							
(2.6)%	1.0%						
(3.8)%	(0.3)%						
0.2%	(0.2)%						
(7.0)%	(0.4)%						
(41.1)%	(10.3)%						



<sup>1.</sup> Divested assets include Asia Retail, SRCB & MCC gains/losses on sale and divested business results and UDC cost recovery



# **CASH PROFIT DRIVERS**

**CASH PROFIT (CONTINUING OPERATIONS)** 

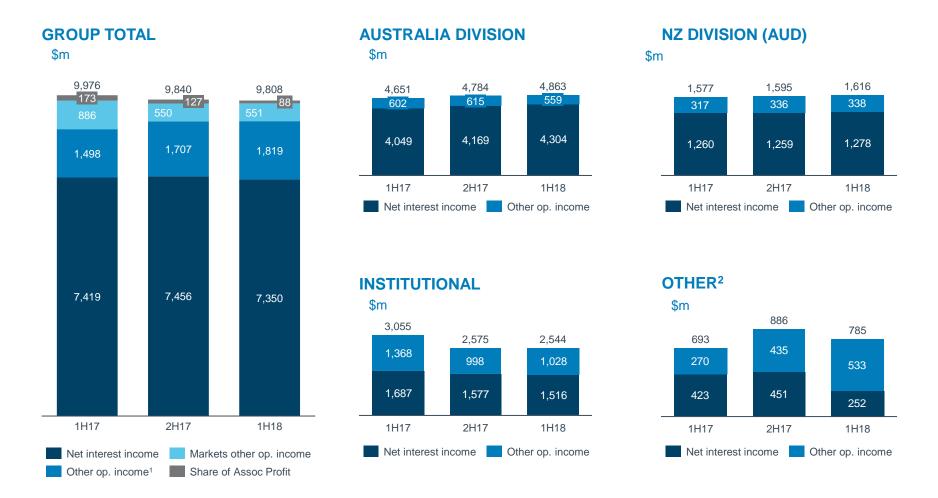
#### CASH PROFIT - HALF ON HALF PERFORMANCE (1H18 vs 2H17)



#### CASH PROFIT - PRIOR COMPARATIVE PERIOD PERFORMANCE (1H18 vs 1H17)



# INCOME CONTRIBUTION

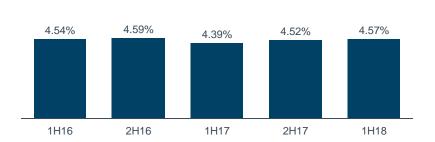


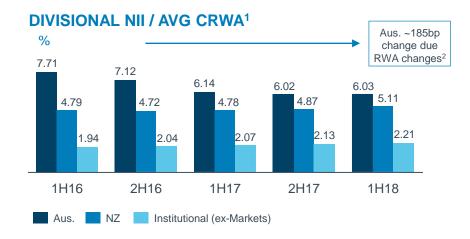
<sup>1.</sup> Excluding Markets other operating income and Share of Associates Profit.

<sup>2.</sup> Other includes Wealth Australia (continuing), Asia Retail & Pacific and TSO & Group Centre

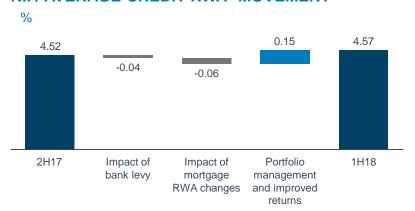
# RISK ADJUSTED MARGINS & RETURNS

#### **GROUP NET INTEREST INCOME (NII) / AVG CRWA**<sup>1</sup>





#### NII / AVERAGE CREDIT RWA1 MOVEMENT



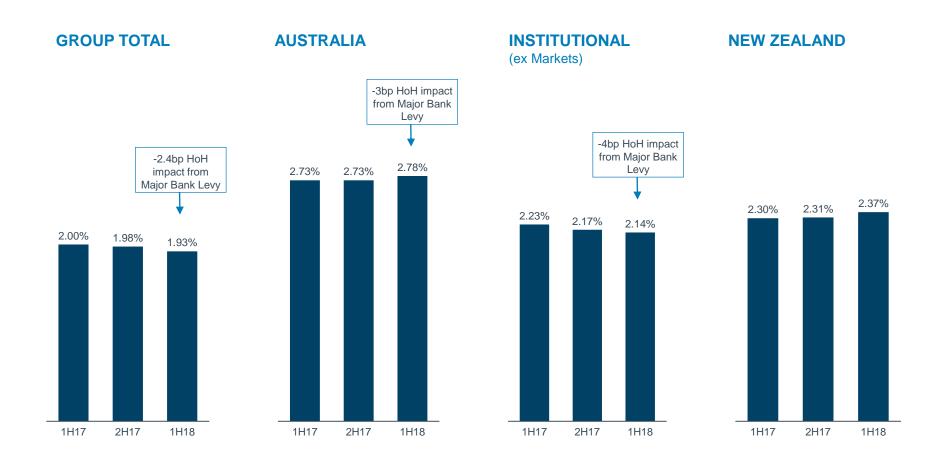
#### PROFIT BEFORE PROVISIONS / AVERAGE RWA



- 1. Excluding Markets Business Unit.
  - Australia Division includes impacts from regulatory changes to Australian housing risk weights introduced 1 July 2016 and further increases to Australian housing risk weights following APRA having completed its review of ANZ's mortgage capital model and approved the new model for Australian residential mortgages effective from June 2017
- 3. The new model for Australian residential mortgages effective from June 2017 and a 17bp impact on Australia Division from 2H17 to 1H18

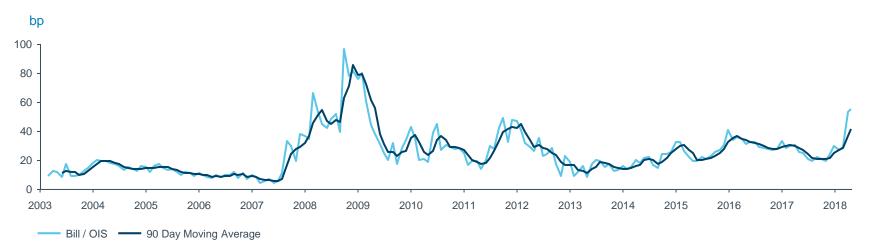


# **NET INTEREST MARGIN**



# IMPACTS OF RATE MOVEMENTS

#### **BILLS / OIS SPREAD 90 DAY MOVING AVERAGE**



#### LOWER RETURNS ON CAPITAL AND LOW RATE DEPOSITS

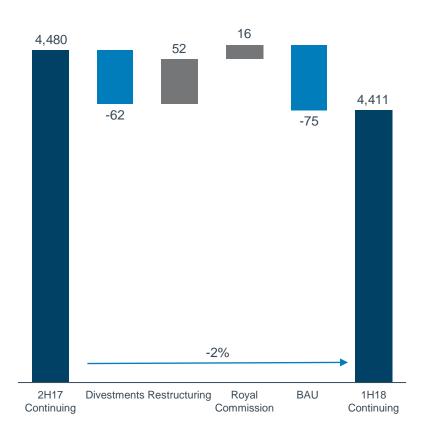


# **EXPENSES**

#### **DRIVERS & PRODUCTIVITY**

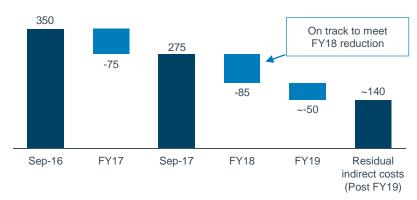
#### **EXPENSES**

\$m



### ASIA RETAIL LEGACY COST REDUCTION PROFILE

\$m



#### **FULL TIME EQUIVALENT STAFF (FTE)**

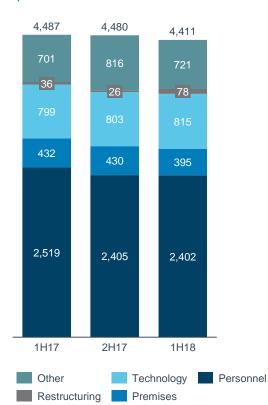


<sup>1.</sup> Excludes discontinued operations. Total FTE including discontinued operations as at March 18: 41,580

# **EXPENSES**

# **EXPENSES BY CATEGORY**Continuing Operations

\$m



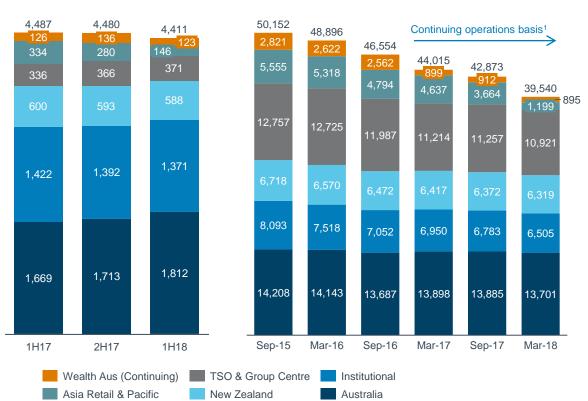
#### **EXPENSES BY DIVISION**

Continuing Operations

\$m

#### **FTE BY DIVISION**

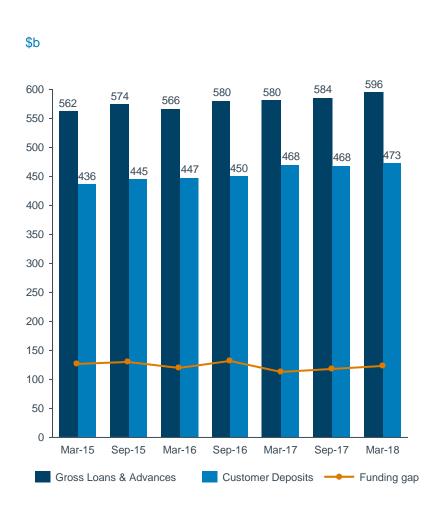
Full time equivalent staff #



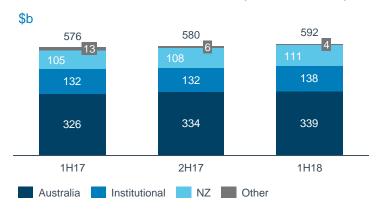
Excludes FTE in discontinued operations (1H17 2,031; 2H17 2,023; 1H18 2,040)



# **BALANCE SHEET**



#### **NET LOANS AND ADVANCES (BY DIVISION)**



#### **CUSTOMER DEPOSITS (BY DIVISION)**



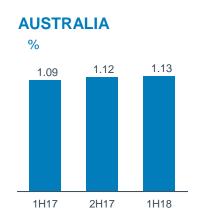
# **BALANCE SHEET**

				Cha	inge
\$m	Mar 17	Sep 17	Mar 18	Mar 18 vs Sep 17	Mar 18 vs Mar 17
TOTAL GROUP (Continuing Operations)			•		
Net Loans and Advances	576,304	580,293	591,948	2%	3%
Customer Deposits	468,215	467,630	472,764	1%	1%
Risk Weighted Assets	397,040	391,113	395,777	1%	0%
CONSISTING OF					
Asia Retail & Wealth Divestment					
Net Loans and Advances	10,091	3,309	15	(100)%	(100)%
Customer Deposits	16,614	3,612	12	(100)%	(100)%
Risk Weighted Assets	8,743	2,921	221	(97)%	(92)%
Total Group (Continuing Operations) excluding Asia Retail & Wealth					
Net Loans and Advances	566,213	576,984	591,933	3%	5%
Customer Deposits	451,601	464,018	472,752	2%	5%
Risk Weighted Assets	388,297	388,192	395,556	2%	2%

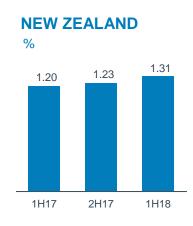
# **COST TO INCOME & RETURN ON ASSETS**

#### **RETURN ON ASSETS**



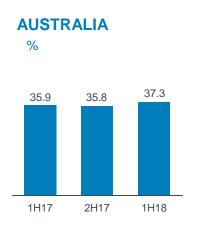






#### **COST TO INCOME**











**GROUP TREASURY** 

AUSTRALIA AND NEW ZEALAND BANKING GROUP LIMITED



# REGULATORY CAPITAL

#### **CAPITAL UPDATE**

#### **Capital Position**

- APRA CET1 ratio of 11.0% is in excess of APRA's 'unquestionably strong' benchmark¹ and well ahead of 2020 implementation.
- Internationally Comparable<sup>2</sup> CET1 ratio of 16.3% above the Basel top quartile<sup>3</sup> CET1 of 14.7%.
- APRA Leverage ratio of 5.4% or 6.1% on an Internationally Comparable basis.
- Completed \$1.1bn of the \$1.5bn on-market share buy back.
   Completion of this tranche is expected during 2H18.

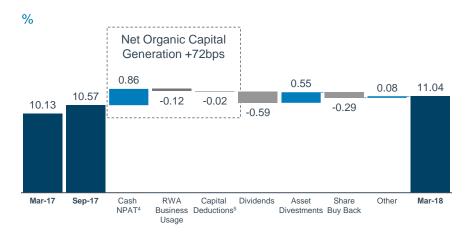
#### **Organic Capital Generation & Dividend**

- Interim dividend of 80 cents fully franked.
- Net organic capital generation of +72bps in 1H18 compares favourably to historical averages (+57bps ex Insto rebalancing).

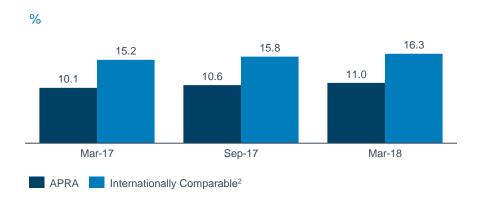
#### **Capital Outlook**

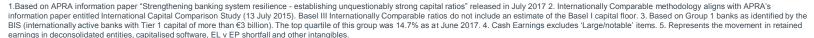
- For the third consecutive half, ANZ intends to neutralise the 2018 Interim DRP by acquiring these shares on market.
- Adoption of IFRS 9 is not expected to have a material impact on Capital.
- Completion of announced buyback and asset sales (including sale and reinsurance of OPL, P&I and MCC businesses) will add ~75bps to CET1.
- ANZ will continue to manage its capital prudently. Further capital management initiatives will only be undertaken while ensuring sufficient capital is available to support growth as well as being subject to business conditions and regulatory approval after the actual receipt of the relevant sale proceeds.

#### **APRA COMMON EQUITY TIER 1 (CET1)**



#### **BASEL III CET1**







# REGULATORY CAPITAL GENERATION

COMMON EQUITY TIER 1 GENERATION (bp)	First half average 1H12 – 1H17	1H18
Cash Profit <sup>1</sup>	97	86
RWA movement	(13)	(12)
Capital Deductions <sup>2</sup>	(13)	(2)
Net capital generation	71	72
Gross dividend	(68)	(60)
Dividend Reinvestment Plan	10	1
Core change in CET1 capital ratio	13	13
Other non-core and non-recurring items	9	34
Net change in CET1 capital ratio	22	47

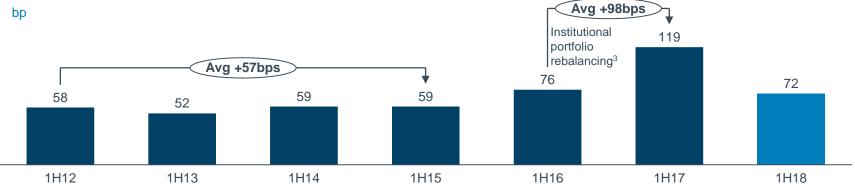
#### **Organic Capital Generation**

 Net organic capital generation of +72bps is +15bps stronger relative to the average of 1H12 to 1H15 (prior to Institutional portfolio rebalancing).

#### **Non-Core and Non-recurring items**

 Non-core and non-recurring items in 1H18 includes benefits from settlement of asset disposals (SRCB, Asia Retail assets and 20% stake in MCC) partly offset by completed \$1.1bn of share buy back.

# HISTORICAL NET ORGANIC CAPITAL GENERATION bp



- 1. Cash profit for 1H18 excludes 'large/notable items' (which are included as "as capital deductions" and "other non-core and non-recurring items").
- 2. Represents movement in retained earnings in deconsolidated entities, capitalised software, EL v EP shortfall and other intangibles.
- 3. Institutional RWA reduction (excluding FX impacts) of ~\$9bn (+21bps) and ~\$10bn (+27bps) in 1H16 and 1H17 respectively.

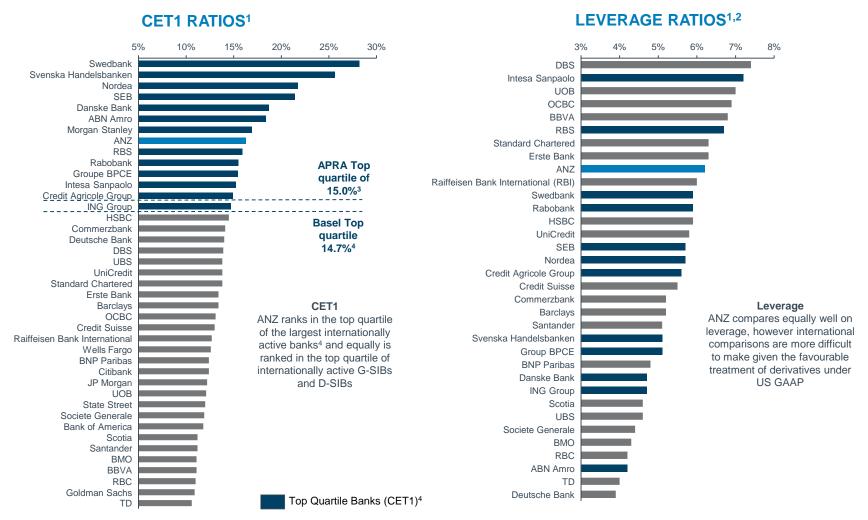
# INTERNATIONALLY COMPARABLE<sup>1</sup> REGULATORY CAPITAL POSITION

APRA Common Equity Tier	1 (CET1) – 31 March 2018	11.0%			
•	Australian ADI unsecured corporate lending LGDs and undrawn CCFs exceed those applied in many jurisdictions.	1.5%			
Equity Investments & DTA	APRA requires 100% deduction from CET1 vs. Basel framework which allows concessional threshold prior to deduction.	1.1%			
Mortgages	APRA requires use of 20% mortgage LGD floor vs. 10% under Basel framework. Additionally, APRA also requires a higher correlation factor vs 15% under Basel framework.	1.3%			
Specialised Lending	APRA requires supervisory slotting approach which results in more conservative risk weights than under Basel framework.	0.7%			
IRRBB RWA	APRA includes in Pillar 1 RWA. This is not required under the Basel framework.	0.3%			
Other Includes impact of deductions from CET1 for capitalised expenses and deferred fee income required by APRA, currency conversion threshold and other retail standardised exposures.					
Basel III Internationally Comparable CET1					
Basel III Internationally Comparable Tier 1 Ratio					
Basel III Internationally Comparable Total Capital Ratio					

<sup>1.</sup> Internationally Comparable methodology aligns with APRA's information paper entitled International Capital Comparison Study (13 July 2015). Basel III Internationally Comparable ratios do not include an estimate of the Basel I capital floor.



# CET1 AND LEVERAGE IN A GLOBAL CONTEXT



<sup>1.</sup> CET1 and leverage ratios are based on ANZ estimated adjustment for accrued expected future dividends where applicable. ANZ ratios are on an Internationally Comparable basis. All data sourced from company reports and ANZ estimates based on last reported half/full year results assuming Basel III capital reforms fully implemented. 2. Includes adjustments for transitional AT1 where applicable. Exclude US banks as leverage ratio exposures are based on US GAAP accounting and therefore incomparable with other jurisdictions which are based on IFRS. 3. Based on APRA information paper "Strengthening banking system resilience - establishing unquestionably strong capital ratios" release in July 2017. 4. Based on Group 1 banks as identified by the BIS (internationally active banks with Tier 1 capital of more than €3 billion). The top quartile of this group was 14.7% as at June 2017.



# **BALANCE SHEET STRUCTURE**

#### **FUNDED BALANCE SHEET SOURCES AND USES OF FUNDS** Sep 17 to Mar 18 \$814b \$814b \$b Term Funding<12mth, 2% Short Term Program Debt **SOURCES USES** 9.5 Short Term Funding Liquids 23% (inc. FI / Bank Deposits and 3.2 Repo Funding), 19% 3.4 0.0 -11.4 Fixed Assets 2% 4.7 Corporate, PSE Corporate loans<sup>2</sup> Operational Deposits <sup>2</sup> 17% 5.8 Retail & SME Deposits 31%2 -13.5 Retail/SME Loans<sup>2</sup> SHE & Retail/Corp/ Long Term Short Net other3 FI/Bank Total Loan<sup>4</sup> 51% Discretionary Operational Debt Term Debt Deposits Liquids Discretionary Hybrids Term funding>12mth Deposits & Repo Liquids Funding SHE & Hybrids 8% Uses of funds Sources of funds

**Funding** 

Assets

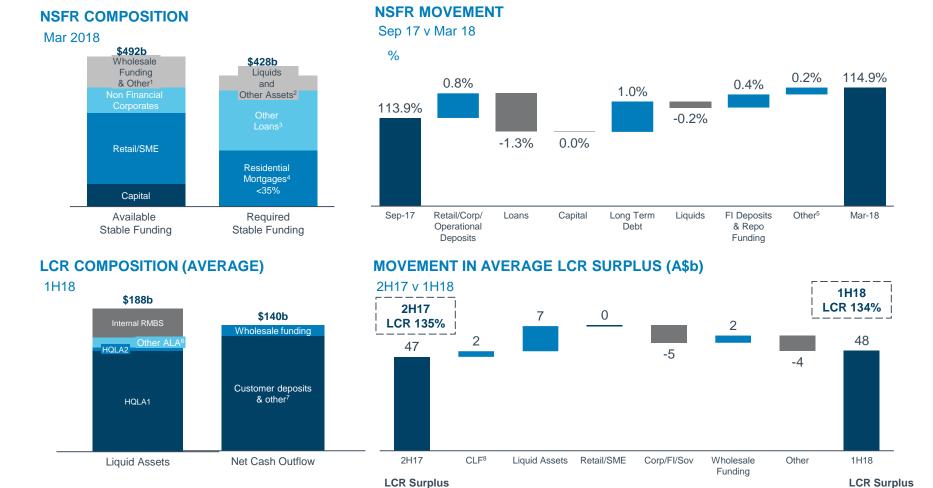
<sup>1.</sup> Includes FI lending, non-liquid asset trading securities, trade dated assets and other short-dated assets.

<sup>2.</sup> Based on NSFR Required Stable Funding (RSF) and Available Stable Funding (ASF) categories per APS 210.

<sup>3.</sup> Includes interest accruals, provisions and net tax liabilities, payables and other liabilities.

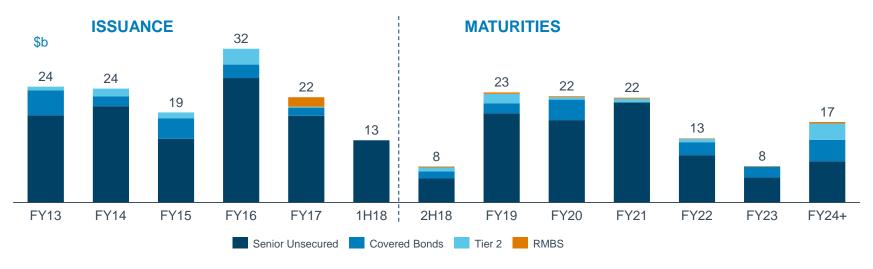
<sup>4.</sup> Excludes interbank, repo loans and bills of acceptances.

# **FUNDING & LIQUIDITY METRICS**



All figures shown on a Level 2 basis. 1. 'Other' includes Sovereign, and non-operational FI Deposits. 2. 'Other Assets' include Off Balance Sheet, Derivatives, Fixed Assets and Other Assets. 3. All lending >35% Risk weight. 4. Includes NSFR impact of self-securitised assets backing the Committed Liquidity Facility (CLF). 5. Net of other ASF and other RSF. 6. Comprised of assets qualifying as collateral for the Committed Liquidity Facility (CLF), excluding internal RMBS, up to approved facility limit; and any assets contained in the RBNZ's liquidity Policy – Annex: Liquidity Assets – Prudential Supervision Department Document BS13A 7. 'Other' includes off-balance sheet and cash inflows. 8. RBA CLF increased by \$3.1b from 1 January 2018 to \$46.9b (2017; \$43.8b, 2016; \$50.3b).

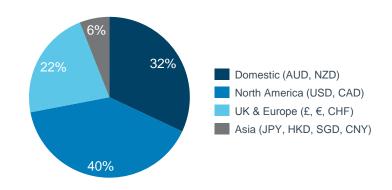
# TERM WHOLESALE FUNDING PORTFOLIO<sup>1</sup>



#### **PORTFOLIO BY TYPE**

# 8% 1% Senior Unsecured Covered Bonds Tier 2 RMBS

#### **PORTFOLIO BY CURRENCY**



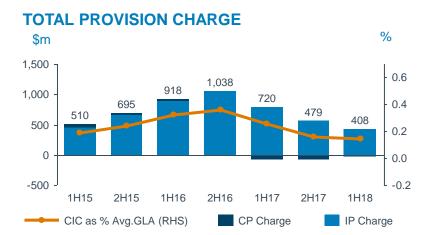
<sup>1.</sup> All figures based on historical FX and exclude AT1. Includes transactions with an original call or maturity date greater than 12 months as at the initial reporting date. Tier 2 maturity profile is based on the next callable date.



AUSTRALIA AND NEW ZEALAND BANKING GROUP LIMITED



#### TOTAL & COLLECTIVE PROVISION (CP) CHARGE

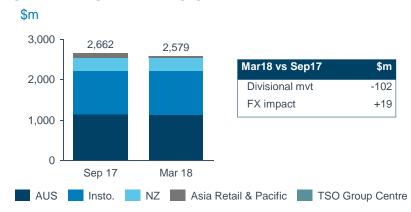


#### TOTAL PROVISION CHARGE COMPOSITION

\$m

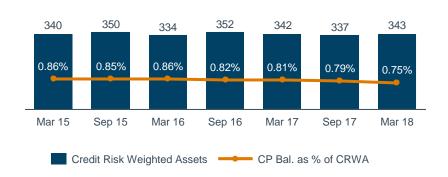
	1H15	2H15	1H16	2H16	1H17	2H17	1H18
CIC	510	695	918	1,038	720	479	408
CP Composition	1						
Lending Growth	54	50	56	-59	-30	-18	0
Change in Risk/Portfolio Mix	8	62	-30	50	-78	-91	2
Eco Cycle <sup>1</sup>	-7	-72	0	0	41	34	-24

#### **CP BALANCE BY DIVISION**



#### **CRWA & CP AS % OF CRWA**

\$b



CIC: Total Credit Impairment charge

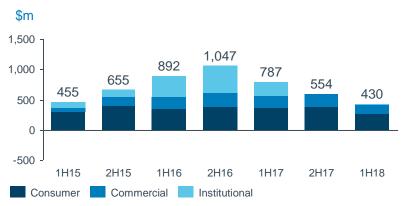
<sup>1. 1</sup>H18 Eco Cycle release includes a \$12m release of Retail Trade overlay and a \$12m of New Zealand Agri overlay.

#### INDIVIDUAL PROVISION (IP) CHARGE

#### **ANZ HISTORICAL LOSS RATES**



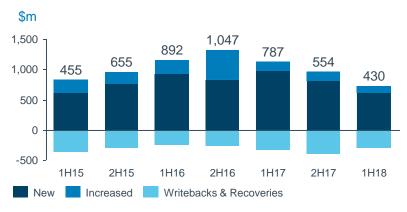
#### **IP CHARGE BY SEGMENT**



#### **EXPECTED LOSS**

%	Mar 16	Sep 16	Mar 17	Sep 17	Mar 18
Australia Div.	0.35	0.33	0.33	0.33	0.31
New Zealand Div.	0.25	0.26	0.26	0.22	0.21
Institutional Div.	0.37	0.36	0.35	0.30	0.32
Other Subtotal	1.47 <b>0.34</b>	1.79 <b>0.33</b>	1.60 <b>0.33</b>	1.69 <b>0.30</b>	1.95 <b>0.30</b>
Asia Retail <sup>1</sup>	1.50	1.51	1.51	2.75	0
Total	0.37	0.35	0.35	0.32	0.30

#### **IP CHARGE COMPOSITION**



<sup>1.</sup> Asia Retail portfolio size by Net Ioans & Advances: Mar 17=\$10.1b , Sep 17=\$3.3b, Mar 18=\$15m . Excludes Pacific.

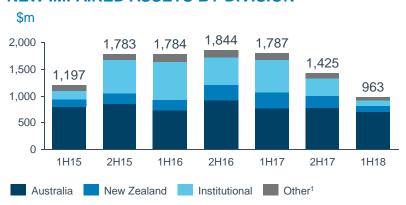


#### **IMPAIRED ASSETS**

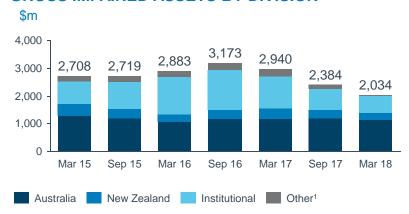
#### **CONTROL LIST**



#### **NEW IMPAIRED ASSETS BY DIVISION**



#### **GROSS IMPAIRED ASSETS BY DIVISION**



#### **GROSS IMPAIRED ASSETS BY EXPOSURE SIZE**

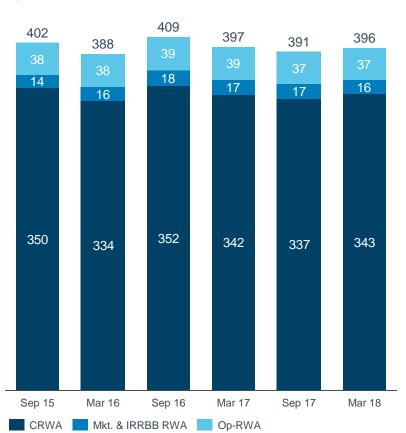


<sup>1.</sup> Other includes Retail Asia & Pacific and Australian Wealth.

#### **RISK WEIGHTED ASSETS**

#### **TOTAL RISK WEIGHTED ASSETS**

\$b

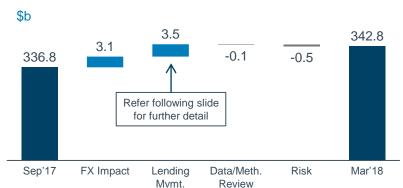


#### **TOTAL RWA MOVEMENT**

\$b



#### **CRWA MOVEMENT**



#### **RISK WEIGHTED ASSETS**

**GROUP EAD1 & CRWAs** 

\$b

Sep 15

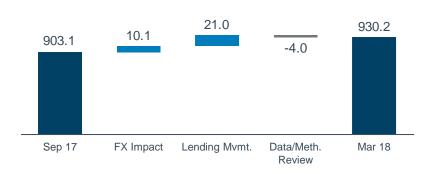
Mar 16

CRWA/EAD %

# 903 889 894 899 903 38.7% 37.6% 39.4% 38.0% 37.3% 36.9%

#### **GROUP EAD¹ MOVEMENT**

MAR 18 v SEP 17 (\$b)



#### **GROUP EAD¹ & CRWA GROWTH² MOVEMENT**

MAR 18 v SEP 17 (\$b)



<sup>1.</sup> Post CRM EAD, net of credit risk mitigation such as guarantees, credit derivatives, netting and financial collateral. Excludes amounts for 'Securitisation' and 'Other Assets' Basel asset classes.

Mar 18

Sep 16

EAD

Mar 17

Sep 17



<sup>2.</sup> Refers to lending movement, excluding FX Impact, Data/Meth Review and Risk.

# IMPROVING PORTFOLIO RISK PROFILE

#### Actions taken to improve risk profile:

- Sold Asia Retail & Wealth businesses (IEL 151bp)<sup>1</sup>
- Sold Esanda Dealer Finance business (IEL 100bp)<sup>2</sup>
- Largely exited Emerging Corporate portfolio in Asia (IEL 41bp)<sup>1</sup>
- Restricted growth in commercial property & unsecured personal loans
- Increased Institutional investment grade exposures to 84% of portfolio (from 81% 1H17)
- Focused housing growth to priority segments of Principal & Interest and Owner Occupier loans

#### **INTERNAL EXPECTED LOSS (IEL)**

(as a % of Gross Lending Assets)

#### GROUP TOTAL (%)



#### **INSTITUTIONAL (%)**



#### AUSTRALIA (%)



#### NEW ZEALAND (%)



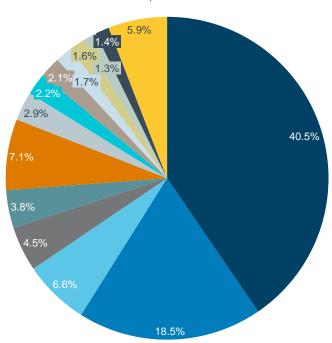
<sup>1.</sup> Internal expected loss as at September 2016

<sup>2.</sup> Internal expected loss as at September 2015

#### PORTFOLIO COMPOSITION

# EXPOSURE AT DEFAULT (EAD) AS A % OF GROUP TOTAL

TOTAL GROUP EAD (Mar 18) = \$930b<sup>1</sup>



Category	% of Group EAD		% of Portfolio in Non Performing		Portfolio Balance in Non Performing	
	Sep 17	Mar 18	Sep 17	Mar 18	Mar 18	
Consumer Lending	41.5%	40.5%	0.1%	0.1%	\$425m	
Finance, Investment & Insurance	17.2%	18.5%	0.0%	0.0%	\$86m	
Property Services	6.6%	6.6%	0.3%	0.3%	\$158m	
Manufacturing	4.5%	4.5%	0.7%	0.5%	\$213m	
Agriculture, Forestry, Fishing	3.8%	3.8%	1.2%	1.1%	\$378m	
Government & Official Institutions	7.2%	7.1%	0.0%	0.0%	\$0m	
Wholesale trade	3.0%	2.9%	0.5%	0.4%	\$107m	
Retail Trade	2.3%	2.2%	0.8%	0.9%	\$188m	
Transport & Storage	2.0%	2.1%	0.7%	0.2%	\$44m	
Business Services	1.7%	1.7%	1.1%	0.9%	\$149m	
Resources (Mining)	1.5%	1.6%	1.2%	0.9%	\$131m	
Electricity, Gas & Water Supply	1.3%	1.3%	0.1%	0.1%	\$15m	
Construction	1.4%	1.4%	2.3%	1.8%	\$239m	
Other	6.0%	5.9%	0.6%	0.4%	\$222m	
Total	100%	100%			\$2,355m	
Total Group EAD <sup>1</sup>	\$903b	\$930b				

<sup>1.</sup> EAD excludes amounts for 'Securitisation' and 'Other Assets' Basel classes and manual adjustments. Data provided is as at Mar 18 on a Post CRM basis, net of credit risk mitigation such as guarantees, credit derivatives, netting and financial collateral.



# PORTFOLIO TREND

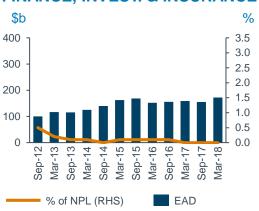
#### PERCENTAGE OF PORTFOLIO IN NON PERFORMING

#### **CONSUMER LENDING** \$b % 400 300 2.0 200 100 Sep-13 Mar-15 Sep-15 Sep-16 Mar-14 Sep-14 Mar-16 Mar-17 Mar-18



EAD

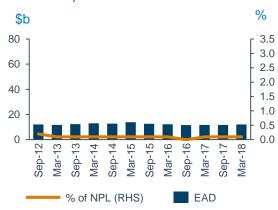
% of NPL (RHS)



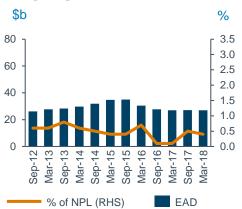
#### **RETAIL TRADE**



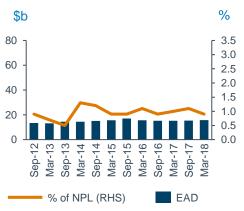
#### **ELEC, GAS & WATER SUPPLY**



#### WHOLESALE TRADE



#### **BUSINESS SERVICES**



Note: % of portfolio in non performing = % of segment non performing exposures as a % of total segment exposures.

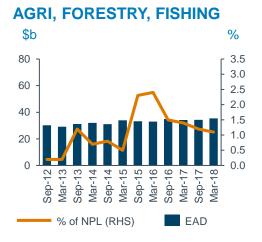


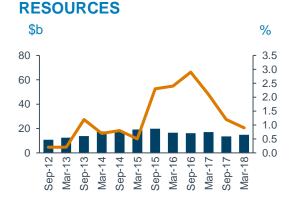
# PORTFOLIO TREND

#### PERCENTAGE OF PORTFOLIO IN NON PERFORMING

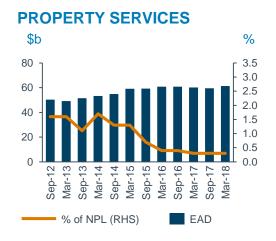
#### CONSTRUCTION \$b % 80 3.5 3.0 60 2.5 2.0 40 1.5 1.0 20 0.5 Mar-13 Sep-13 Mar-14 Sep-14 Sep-15 Mar-16 Sep-16 Mar-17 Sep-17 Mar-18 Mar-15 % of NPL (RHS) EAD

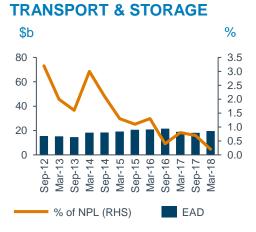






% of NPL (RHS)





Note: % of portfolio in non performing = % of segment non performing exposures as a % of total segment exposures.

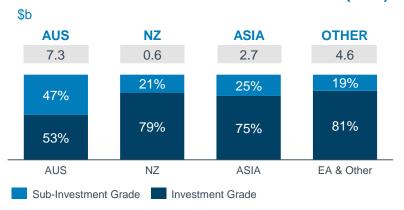
EAD

#### **GROUP RESOURCES PORTFOLIO**

#### **RESOURCES EXPOSURE BY SECTOR (%)** Total EAD (Mar 18): \$15.1b 9.4 As a % of Group EAD (Mar 18): 1.6% 8.3 7.6 7.2 4.5 4.6 4.4 3.7 3.0 2.6 1.8 1.4 1.0 1.4 1.2 0.9 0.9 **Coal Mining** Metal Ore Mining Oil & Gas Extraction Other Mining Services To Mining

#### RESOURCES EXPOSURE CREDIT QUALITY (EAD)

Mar 15 Mar 16 Mar 17 Mar 18



#### RESOURCES PORTFOLIO MANAGEMENT

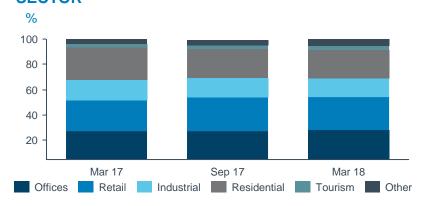
- Portfolio is skewed towards well capitalised and lower cost resource producers.
- 32% of the book is less than one year duration.
- Investment grade exposures represent 68% of portfolio vs. 66% at Sep 17 and Trade business unit accounts for 18% of the total Resources EAD.
- Mining services customers are subject to heightened oversight given the cautious outlook for the services sector.

#### COMMERCIAL PROPERTY PORTFOLIO

# COMMERCIAL PROPERTY OUTSTANDINGS BY REGION<sup>1</sup>



# COMMERCIAL PROPERTY OUSTANDINGS BY SECTOR<sup>1</sup>



#### PROPERTY PORTFOLIO MANAGEMENT

- Overall Australian volumes decreased modestly by 2%. Decreases in the Residential/Land Subdivision sector was due to lower market activity together with the effects of tightening strategy and followed by repayments from some major REITs in the Offices sector. An increase witnessed in the Other sector is due to new lending to a healthcare REIT.
- New Zealand volumes remained stable. Material repayments across the Residential/Land Subdivision and Industrial sectors have been fully offset by exchange rate movement over 1H18.
- APEA volumes for 1H18 increased \$0.6b on the back of a number of large transactions entered into in Hong Kong and Singapore. This follows consecutive quarters of reduction arising from RWA optimization efforts.

<sup>1.</sup> As per ARF230 disclosure.

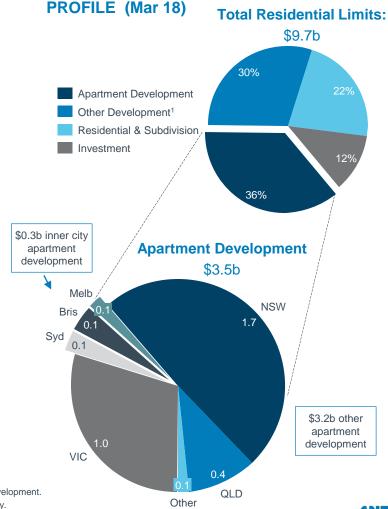
<sup>2.</sup> APEA = Asia Pacific, Europe & America.

## RESIDENTIAL DEVELOPMENT

#### COMMERCIAL PROPERTY EXPOSURE

#### **OVERVIEW**

- Overall Apartment Development limits have increased modestly by \$0.06bn (2%) in the first half of 2018.
- Growth has been subdued as appetite tightening strategies have taken effect and market conditions slow.
- Limits to Inner City Apartment Developments have reduced to 9% of Total as at Mar 18 (was 20% as at Sep 17) as a result of repayment from completed projects in Brisbane and Melbourne.
- Average qualifying pre-sales<sup>2</sup> and LVRs were 116% and 53% respectively for Inner City Apartment Developments. New Inner City Apartment Developments continue to be subject to tight LVR, pre-sale and % of foreign buyer parameters.
- Outside of Inner City, Apartment Development limits were weighted 54% towards NSW and 33% towards VIC, 12% for QLD and minimal exposures in other states.
- Ongoing close monitoring of development projects with regular internal management reporting, noting our facilities are continuing to be repaid on time.
- Industry trends and risks are being closely monitored with appropriate strategies implemented.

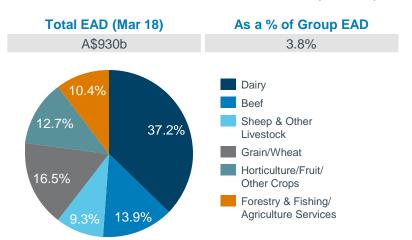


<sup>1.</sup> Other Development comprises of Low Rise & Prestige Residential and Other Residential or Multi Project Development.

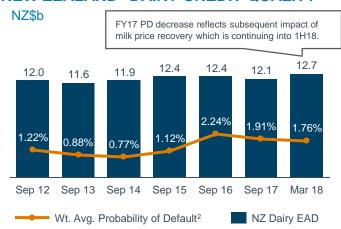
<sup>2.</sup> Calculated as the average of the qualifying pre-sales to the debt cover ratio, as determined under Bank policy.

#### **GROUP AGRICULTURE PORTFOLIO**

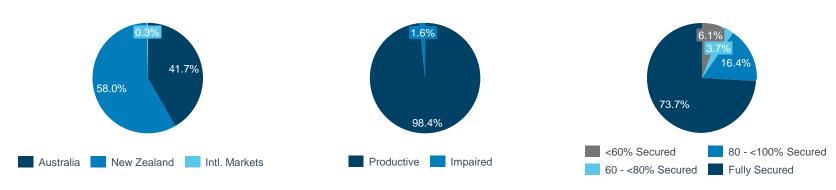
#### AGRICULTURE EXPOSURE BY SECTOR (% EAD)



#### **NEW ZEALAND¹ DAIRY CREDIT QUALITY**



#### **GROUP AGRICULTURE EAD SPLITS<sup>3</sup>**



- 1. Dairy exposures for all of ANZ New Zealand (includes Commercial and Agriculture, Institutional and Business Banking portfolios).
- 2. Wholesale PD model changes account for 55bps increase in FY16.
- 3. Security indicator is based on ANZ extended security valuations.

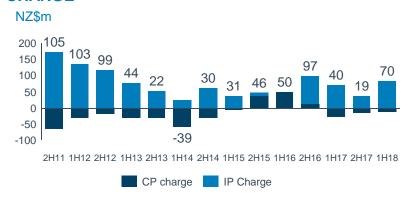


#### **NEW ZEALAND**

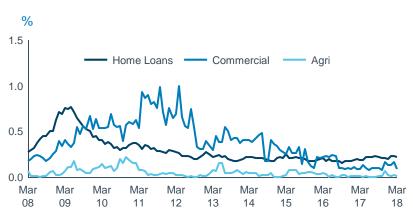
# NEW ZEALAND GEOGRAPHY GROSS IMPAIRED ASSETS



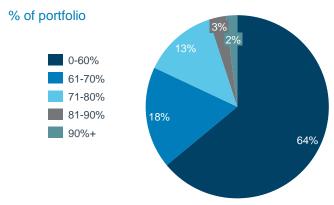
# NEW ZEALAND GEOGRAPHY TOTAL PROVISION CHARGE<sup>1</sup>



#### **NEW ZEALAND DIVISION 90+DAYS DELINQUENCIES**



#### MORTGAGE DYNAMIC LOAN TO VALUE RATIO<sup>2</sup>



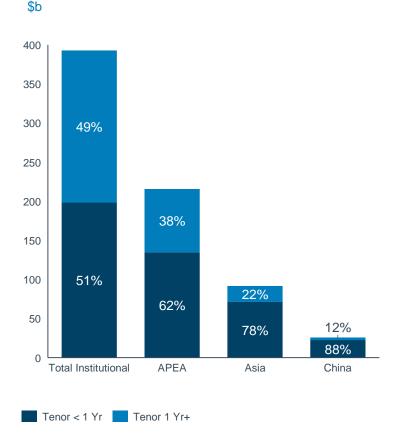
<sup>1.</sup> Credit valuation adjustments (CVA) for customers with CCR10 are reported differently for cash profit and headline views of earnings. In the headline (statutory) view of provision reported above, changes in CVA are reported in Other Operating Income, but in the cash profit view of earnings the change in CVA is reclassified to IP.

2. Average dynamic LVR as at March 2018 (not weighted by balance).



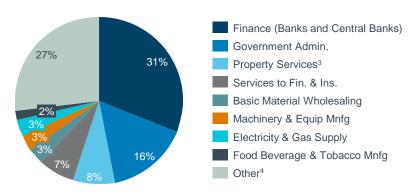
ANZ INSTITUTIONAL PORTFOLIO (COUNTRY OF INCORPORATION1)

## INSTITUTIONAL PORTFOLIO SIZE & TENOR (EAD<sup>2</sup>)



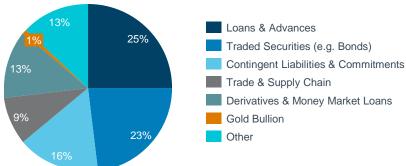
#### ANZ INSTITUTIONAL INDUSTRY COMPOSITION

EAD (Mar 18): A\$393b<sup>2</sup>



#### ANZ INSTITUTIONAL PRODUCT COMPOSITION

EAD (Mar 18): A\$393b<sup>2</sup>



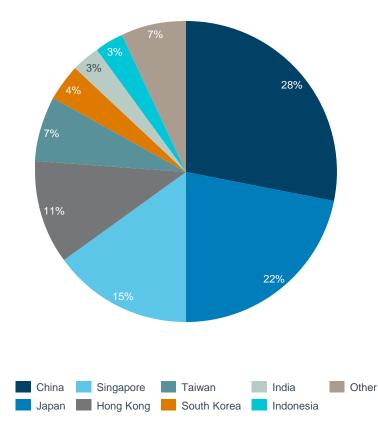
<sup>1.</sup> Country is defined by the counterparty's Country of Incorporation. 2. Data provided is as at Mar 18 on a Post-CRM basis, net of credit risk mitigation such as guarantees, credit derivatives, netting and financial collateral. Position excludes Basel Asset Class 'Securitisation', 'Other Assets', 'Retail' and manual adjustments. 3. ~88% of the ANZ Institutional "Property Services" portfolio is to entities incorporated in either Australia or New Zealand. 4. Other is comprised of 47 different industries with none comprising more than 2.0% of the Institutional portfolio.



#### ANZ ASIAN INSTITUTIONAL PORTFOLIO (COUNTRY OF INCORPORATION1)

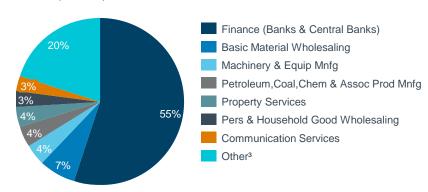
#### COUNTRY OF INCORPORATION<sup>1</sup>

EAD (Mar 18): A\$92b2



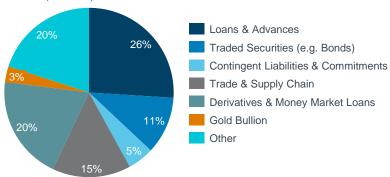
#### **ANZ ASIA INDUSTRY COMPOSITION**

EAD (Mar 18): A\$92b<sup>2</sup>



#### **ANZ ASIA PRODUCT COMPOSITION**

EAD (Mar 18): A\$92b2



<sup>1.</sup> Country is defined by the counterparty's Country of Incorporation. 2. Data provided is as at Mar18 on a Post-CRM basis, net of credit risk mitigation such as guarantees, credit derivatives, netting and financial collateral. Position excludes Basel Asset Class 'Securitisation', 'Other Assets', 'Retail' and manual adjustments. 3. "Other" within industry is comprised of 44 different industries with none comprising more than 3.2% of the Asian Institutional portfolio; Other product category is predominantly exposure due from other financial institutions.





## HOUSING PORTFOLIO

AUSTRALIA AND NEW ZEALAND BANKING
GROUP LIMITED



#### PORTFOLIO OVERVIEW

		Portfolio <sup>1</sup>		Flow <sup>2</sup>
	1H16	1H17	1H18	1H18
Number of Home Loan accounts	976k	992k	1,017k	79k <sup>3</sup>
Total FUM <sup>1</sup>	\$243b	\$256b	\$270b	\$31b
Average Loan Size	\$249k	\$258k	\$266k	\$387k
% Owner Occupied <sup>4</sup>	60%	62%	65%	69%
% Investor <sup>4</sup>	36%	34%	32%	29%
% Equity Line of Credit	4%	4%	3%	2%
% Paying Variable Rate Loan <sup>5</sup>	87%	85%	83%	82%
% Paying Fixed Rate Loan <sup>5</sup>	13%	15%	17%	18%
% Paying Interest Only <sup>6</sup>	37%	36%	26%	14%7
% Broker originated	48%	50%	51%	56%

		Portfolio <sup>1</sup>	
	1H16	1H17	1H18
Average LVR at Origination <sup>8,9,10</sup>	71%	70%	68%
Average Dynamic LVR <sup>9,10,11</sup>	51%	51%	51%
Market Share <sup>12</sup>	15.6%	15.6%	15.8%
% Ahead of Repayments <sup>13</sup>	71%	71%	71%
Offset Balances <sup>14</sup>	\$24b	\$26b	\$27b
% First Home Buyer	7%	6%	7%
% Low Doc <sup>15</sup>	7%	5%	4%
Loss Rate <sup>16</sup>	0.01%	0.02%	0.02%
% of Australia Geography Lending <sup>17</sup>	63%	63%	64%
% of Group Lending <sup>17,18</sup>	43%	44%	46%

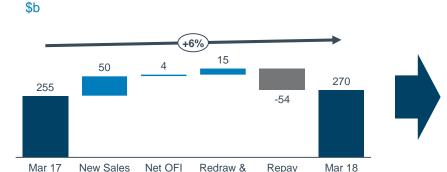
<sup>1.</sup> Home Loans (excludes Non Performing Loans, excludes offset balances) 2. YTD (6 months to) unless noted 3. New accounts includes increases to existing accounts and split loans (fixed and variable components of the same loan) 4. The current classification of Investor vs Owner Occupier, as reported to regulators and the market, is based on the classification at origination (as advised by the customer) and the ongosition relies on the customers obligation to advise ANZ, and ANZ targeted activity to identify, any change in circumstances. 5. Excludes Equity Manager 6. Based on APRA definition ie includes Equity Manager in the total composition 7. March Half to Date 8. Originated in the respective half 9. Unweighted 10. Includes capitalised premiums 11. Valuations updated to Mar'18 where available 12. Source for Australia: APRA to Feb'18 13. % of Owner Occupied and Investment Loans that have any amount ahead of repayments. Includes Offset balances. Excludes Equity Manager. Excludes Non Performing Loans. 14. Balances of Offset accounts connected to existing Instalment Loans 15. Low Doc is comprised of less than or equal to 60% LVR mortgages primarily for self-employed without scheduled PAYG income. However, it also has ~A\$400m of less than or equal to 80% LVR mortgages, primarily booked pre-2008 16. Annualised write-off net of recoveries 17. Based on Gross Loans and Advances 18. Based on Group Cash Profit basis.

ANZ

#### **PORTFOLIO GROWTH**

exc Refi-In

#### LOAN BALANCE & LENDING FLOWS<sup>1</sup>



Interest

/ Other

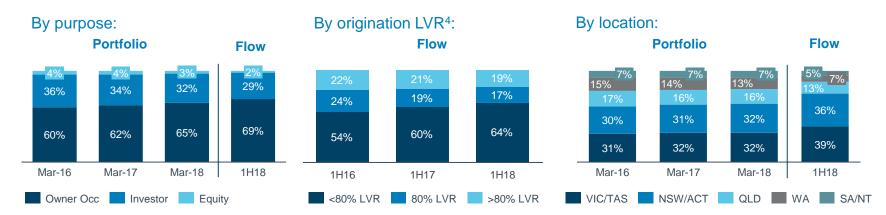
#### **HOME LOAN COMPOSITION**

\$b

Payment Type	Owner Occupied	Investor	Equity Loan	Total
P&I Loan	146.2	44.0	-	190.2
Interest Only	28.3	43.2	-	71.5
Equity Loan	-	-	8.7	8.7
Total	174.5	87.2	8.7	270.4

#### PORTFOLIO<sup>1,2</sup> & FLOW<sup>3</sup> COMPOSITION

Refi



<sup>1.</sup> Excludes Non Performing Loans. 2. The current classification of Investor vs Owner Occupier, as reported to regulators and the market, is based on the classification at origination (as advised by the customer) and the ongoing precision relies on the customers obligation to advise ANZ, and ANZ targeted activity to identify, any change in circumstances. 3. YTD (6 months to) unless noted 4. Includes capitalised premiums



#### PORTFOLIO DYNAMICS

Overdue On Time <1 month

Mar 16

1-3

months

ahead

Mar 17 Mar 18

ahead

3-6

months

ahead

6-12

months

ahead

**HOME LOANS REPAYMENT PROFILE<sup>1,2</sup>** 

#### % composition of accounts (March 18) 71% of accounts ahead of repayments Investment:5 Interest payments may receive negative gearing/tax benefits New Accounts: Less than 1 year old 26% Structural: Loans that restrict payments in advance. E.g. interest only and fixed rate Residual: Less than 1 month repayment buffer **DYNAMIC LOAN TO VALUE RATIO**1,3,4 % of portfolio 50 40 30 3% 20 10

0-60%

Mar 15

61-75%

76-80%

Mar 16 Mar 17 Mar 18

81-90%

91-95%

HOME LOANS ON TIME & <1 MONTH AHEAD PROFILE<sup>1,2</sup>

1-2 years >2 years

ahead

ahead



95%+

<sup>1.</sup> Excludes Non Performing Loans 2. % of Owner Occupied and Investment Loans that have any amount ahead of repayments. Includes Offset balances. Excludes Equity Manager. Excludes Non Performing Loans 3. Includes capitalised premiums 4. Valuations updated to Mar'18 where available 5. The current classification of Investor vs Owner Occupier, as reported to regulators and the market, is based on the classification at origination (as advised by the customer) and the ongoing precision relies on the customers obligation to advise ANZ, and ANZ targeted activity to identify, any change in circumstances.

#### PORTFOLIO PERFORMANCE

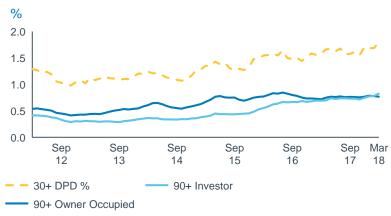
#### PRODUCT 90+ DAY DELINQUENCIES1



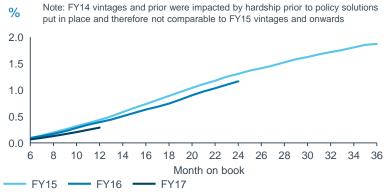
#### HOME LOANS 90+ DPD BY STATE1



#### **HOME LOAN DELINQUENCIES**<sup>1,3</sup>



#### HOME LOANS - 90+ DPD (BY VINTAGE)<sup>4</sup>



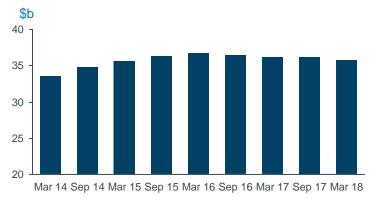
<sup>1.</sup> Excludes Non Performing Loans 2. Comprises Small Business, Commercial Cards and Asset Finance 3. The current classification of Investor vs Owner Occupier, as reported to regulators and the market, is based on the classification at origination (as advised by the customer) and the ongoing precision relies on the customers obligation to advise ANZ, and ANZ targeted activity to identify, any change in circumstances 4. Home loans 90+ dpd vintages % ratio of ever delinquent (measured by # accounts) contains at least 6 application months of that fiscal year contributing to each data point.



#### AREAS OF INTEREST

- Greater focus on Acquisition & Collection management strategies have been applied
- Exposure to WA has decreased since Mar-16 driven by the economic environment and credit policy tightening (mining town lending, etc)
- Currently WA makes up 13% of the portfolio FUM (and decreasing), however makes up 30% of 90+ (and approximately half of portfolio losses¹)
- Tailored treatment of collection and account management strategies
- · Conservative approach to provisions management

#### WA OUTSTANDING BALANCE

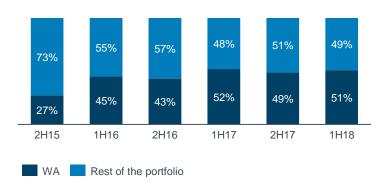


#### **HOME LOANS AND WA 90+ DELINQUENCIES<sup>2</sup>**



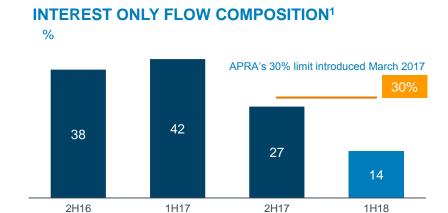
#### 1. Losses are based on New Individual Provision Charges 2. Excludes Non Performing Loans

#### **HOME LOANS COMPOSITION OF LOSSES<sup>1</sup>**

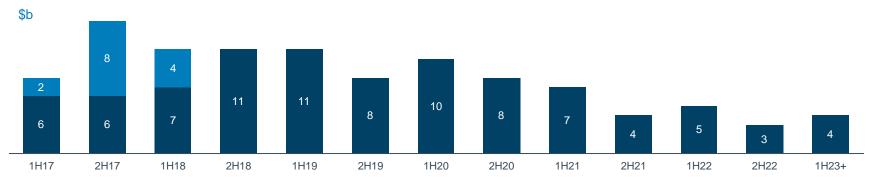


#### INTEREST ONLY (IO)

- Serviceability assessment is based on ability to repay principal
   interest repayments calculated over the residual term of loan
- 81% of IO customers have net income >\$100k pa. (portfolio 64%)
- · Arrears levels are lower for Interest Only vs overall portfolio
- Recent policy & pricing changes have led to a reduction in IO lending. ANZ has met APRA's 30% threshold lending requirement and the interest only flow composition is now at 14% for 1H18.
- Proactive contact strategies are in place to prepare customers for the change in their cash repayments ahead of Interest Only expiry



#### SWITCHING INTEREST ONLY TO P&I AND SCHEDULED INTEREST ONLY TERM EXPIRY2

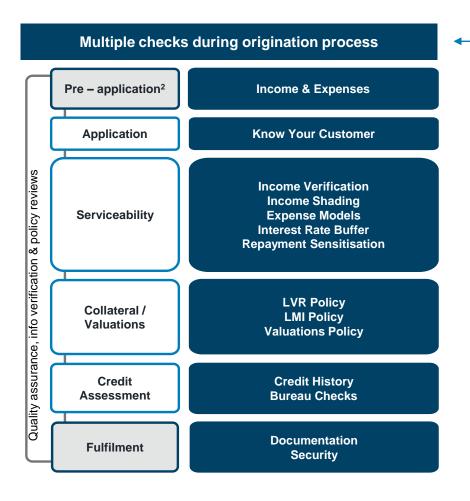


1. Based on APRA definition (includes Equity Manager). 2. Includes construction loans

Contractual

Early conversions

#### UNDERWRITING PRACTICES AND POLICY CHANGES<sup>1</sup>



- End-to-end home lending responsibility managed within ANZ
- · Effective hardship & collections processes
- Full recourse lending
- ANZ assessment process across all channels

#### Serviceability

Aug'15	Interest rate floor applied to new and existing
Aug 15	mortgage lending introduced at 7.25%

Introduction of an income adjusted living expense floor (HEM\*)

Apr'16 Introduction of a 20% haircut for overtime and commission income

Increased income discount factor for residential rental income from 20% to 25%

\*The HEM benchmark is developed by the Melbourne Institute of Applied Economic and Social Research ('the Melbourne Institute'), based on a survey of the spending habits of Australian families.

#### UNDERWRITING PRACTICES AND POLICY CHANGES<sup>1</sup>

#### **ANZ Policy changes**

Jun'15	LVR cap reduced to 70% in high risk mining towns
Jul'15	LVR cap reduced to 90% for investment loans
Aug'15 Apr'16 Sep'16	Interest rate floor applied to new and existing mortgage lending introduced at 7.25% Introduction of an income adjusted living expense floor (HEM) Introduction of a 20% haircut for overtime and commission income Increased income discount factor for residential rental income from 20% to 25% Withdrawal of lending to non-residents
	Limited acceptance of foreign income to demonstrate serviceability and tightened controls on verification
Dec'16	Tightening of acceptances for guarantees
Jan'17	Decreased maximum interest only term of owner occupied interest only loans to 5 years
May'17	The maximum interest only period reduced from 10 years to 5 years for investment lending to align to owner occupier lending
	Reduced LVR cap of 80% for Interest Only <sup>2</sup> lending
	Interest only lending no longer available on new Simplicity PLUS loans (owner occupier and investment lending)
Jun'17	Minimum default housing expense (rent/board) applied to all borrowers not living in their own home and seeking RILs <sup>3</sup> or EMAs <sup>4</sup>
Oct'17	Restrict Owner Occupier and Investment Lending (New Security to ANZ) to Maximum 80% LVR for all apartments within 7 inner city Brisbane postcodes. Restrict Investment Lending (New Security to ANZ) to Maximum 80% LVR for all apartments within 4 inner city Perth postcodes
Dec'17	Update to clarify that residential mortgage lending to trading companies is not acceptable.
Mar'18	All Interest Only loan renewals will be Credit Critical events (requiring full income verification and serviceability test) including (i) Changing from P&I to IO and (ii) Converting to or Extending an IO term.

<sup>1. 2015</sup> to 2018 material changes to lending standards and underwriting 2. Excludes investment lending for specific medical practitioners (eligible Medicos) where LVR cap is a maximum of 90% of lending. 3. Residential Investment Loans 4. Equity Manager Accounts



#### STRESS TESTING THE AUSTRALIAN MORTGAGE PORTFOLIO

- ANZ conducts regular stress tests of its loan portfolios to meet risk management objectives and satisfy regulatory requirements.
- Stress tests are highly assumption-driven; results will depend on economic assumptions, on modelling assumptions, and on assumptions about actions taken in response to the economic scenario.
- This illustrative recession scenario assumes significant reductions in consumer spending and business investment, which lead to eight consecutive quarters of negative GDP growth. This results in a significant increase in unemployment and material nationwide falls in property prices.
- Estimated portfolio losses under these stressed conditions are manageable and within the Group's capital base, with cumulative total losses at A\$1.6b over three years (net of LMI recoveries).
- The results are not materially different from the stress test six months ago.

Assumptions	Current	Year 1	Year 2	Year 3	
Unemployment rate	5.5%	9.0%	10.5%	11.5%	
Cash Rate	1.5%	0.25%	0.25%	0.25%	
Real GDP year ended growth	2.4	-3.8%	-2.4%	4.7%	
Cumulative reduction in house prices	-	-26.8%	-38.3%	-32.7%	
Portfolio size <sup>1</sup> (A\$b)	298	297	290	281	

Outcomes	Base	Year 1	Year 2	Year 3
Net Losses (A\$m)	-	158	724	749
Net losses (bps)	-	5	25	27

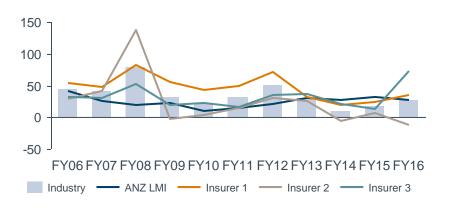
## LENDERS MORTGAGE INSURANCE

#### ANZLMI HAS MAINTAINED STABLE LOSS RATIOS

#### **MARCH HALF YEAR 2018 RESULTS**

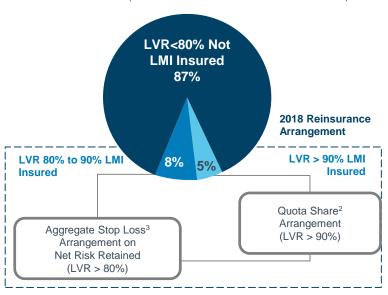
Gross Written Premium (\$m)	\$81.4m
Net Claims Paid (\$m)	\$7.7m
Loss Rate (of Exposure)	2.7bps

#### ANZLMI MAINTAINS LOW LOSS RATIOS<sup>1</sup>



#### **LMI & REINSURANCE STRUCTURE**

Australian Home Loan portfolio LMI and Reinsurance Structure at 31 Mar 2018 (% New Business FUM Oct-17 to Mar-18)



ANZLMI uses a **diversified panel of reinsurers** (10+) comprising a mix of APRA authorised reinsurers and reinsurers with highly rated security

Reinsurance is comprised of a **Quota Share arrangement<sup>2</sup>** with reinsurers for mortgages 90% LVR and above and in addition an **Aggregate Stop Loss arrangement<sup>3</sup>** for policies over 80% LVR

<sup>1.</sup> Negative Loss ratios are the result of reductions in outstanding claims provisions. Source: APRA general insurance statistics (loss ratio net of reinsurance) last published November 2017; 2. Quota Share arrangement - reinsurer assumes an agreed reinsured % whereby reinsurer shares all premiums and losses accordingly with ANZLMI; 3. Aggregate Stop Loss arrangement - reinsurer indemnifies ANZLMI for an aggregate (or cumulative) amount of losses in excess of a specified aggregate amount. When the sum of the losses exceeds the pre-agreed amount, the reinsurer will be liable to pay the excess up to a pre-agreed upper limit.



## **NEW ZEALAND MORTGAGES**

#### PORTFOLIO OVERVIEW<sup>1</sup>

	Port	tfolio	Growth		Portf	olio	
	1H17	1H18	1H18 v 1H17		1H17	1H18	
Number of Home Loan accounts	515k	523k	1.6%	_			1
Total FUM	NZ\$75b	NZ\$79b	4.7%	Average LVR at Origination <sup>2</sup>	59%	58%	
Average Loan Size at Origination <sup>2</sup>	NZ\$295k	NZ\$274k	-6.9%	Average Dynamic LVR <sup>2</sup>	42%	42%	
Average Loan Size <sup>2</sup>	NZ\$145k	NZ\$150k	3.1%				
% of NZ Geography Lending	61%	62%	123bps	Market Share <sup>3</sup>	31.1%	30.9%	
% of Group Lending	12%	13%	44bps	% Paying Interest Only <sup>4</sup>	23%	21%	
% Owner Occupied	73%	74%	76bps				
% Investor	27%	26%	-76bps	% Paying Principal & Interest	77%	79%	
% Paying Variable Rate Loan	22%	20%	-183bps	% Low Doc <sup>5</sup>	0.48%	0.41%	
% Paying Fixed Rate Loan	78%	80%	183bps				
% Broker Originated	34%	35%	122bps	Mortgage Loss Rates	-0.01%	0.00%	

New Zealand Geography

<sup>2.</sup> Average data as of March 2018

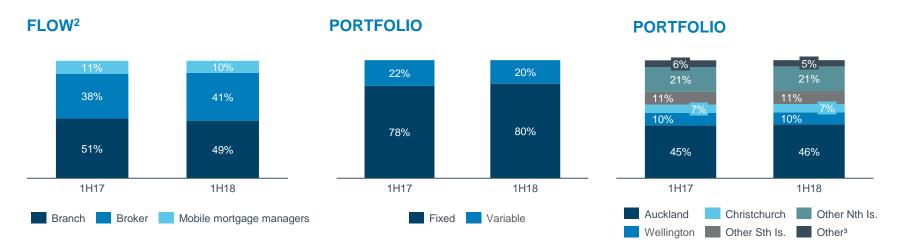
<sup>3.</sup> Source for New Zealand: RBNZ, as of February 2018. Changes in RBNZ data reporting from February 2017 onwards has resulted in a step change in data vs prior periods

Excludes revolving credit facilities

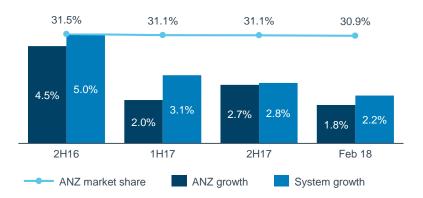
Low Documentation (Low Doc) lending allowed customers who met certain criteria to apply for a mortgage with reduced income confirmation requirements. New Low Doc lending ceased in 2007

## **NEW ZEALAND**

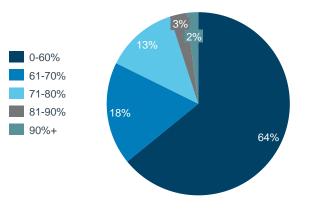
#### HOME LENDING<sup>1</sup>



#### MARKET SHARE<sup>4</sup>



#### **ANZ MORTGAGE LVR PROFILE5**



- New Zealand Geography
- 2. Retail and Small Business Banking mortgage flow. Branch includes Small Business Banking Managers
- 3. Other includes loans booked centrally (Business Direct, Contact Centre, Lending Services, Property Finance)
- 4. Source: RBNZ, changes in RBNZ data reporting from February 2017 onwards has resulted in a step change in data vs prior periods
- 5. Dynamic basis, as of March 2018



**DIVISIONAL PERFORMANCE** 

AUSTRALIA AND NEW ZEALAND BANKING GROUP LIMITED



## **FINANCIALS**

#### **DIVISIONAL CONTRIBUTION**

#### **New Zealand** Group Australia Institutional **Division Division** Division **Total** Other REVENUE CONTRIBUTION<sup>1</sup> \$m 9.976 9.840 9,808 693 Other 1H18 v 1H17 -1.7% +4.6% -16.7% AUD: +2.5% +13.3% 785 NZD: +5.7% NZ Div Institutional 3,055 2,575 2,544 -1.2% 1H18 v 2H17 -0.3% +1.7% AUD: +1.3% -11.4% NZD: +3.2% 4,863 4,651 4,784 Aus Div 1H17 2H17 1H18 **EXPENSES**<sup>1</sup> \$m 4.487 4,480 4,411 640 1H18 v 1H17 -1.7% +8.6% -3.6% AUD: -2.0% -19.6% 782 Other 796 NZD: +0.9% NZ Div 1,371 1,392 Institutional 1.422 1H18 v 2H17 -1.5% +5.8% -1.5% AUD: -0.8% -18.2% NZD: +1.1% 1,713 1,812 Aus Div 1,669 1H17 2H17 1H18



<sup>1.</sup> Other includes Wealth Australia (continuing business), Asia Retail & Pacific and TSO & Group Centre.

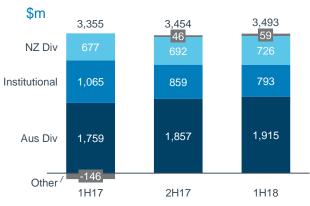
## **FINANCIALS**

#### **DIVISIONAL CONTRIBUTION**

#### **PROFIT BEFORE PROVISIONS**<sup>1</sup> \$m 5,489 5,397 5,360 104 144 NZ Div Institutional 1,633 1,183 1,173 3,071 3,052 Aus Div 2.982 1H17 2H17 1H18

	Group Total	Australia Division	Institutional Division	New Zealand Division	Other
1H18 v 1H17	-1.7%	+2.3%	-28.2%	AUD: +5.2% NZD: +8.6%	+239.8%
1H18 v 2H17	+0.7%	-0.6%	-0.8%	AUD: +2.6% NZD: +4.4%	+38.5%

#### **NET PROFIT AFTER TAX**<sup>1</sup>



1H18 v 1H17	+4.1%	+8.9%	-25.5%	AUD: +7.2% NZD: +10.6%	+140.4%
1H18 v 2H17	+1.1%	+3.1%	-7.7%	AUD: +4.9% NZD: +6.9%	+28.3%

<sup>1.</sup> Other includes Wealth Australia (continuing business), Asia Retail & Pacific and TSO & Group Centre.

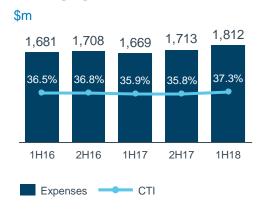
#### FINANCIAL PERFORMANCE

#### **REVENUE** \$m 4,863 4,651 4,784 4,638 4.602 344 350 335 337 325 1H16 2H16 1H17 2H17 1H18 Revenue Revenue/Avg FTE (\$k)

## **CASH PROFIT**



#### **EXPENSES**

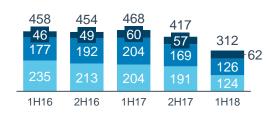


#### RISK WEIGHTED ASSETS<sup>1</sup>



#### **TOTAL PROVISIONS**

\$m



Home Loans, Deposits & Payments

Cards & Personal Loans

B&PB

#### STABLE RETURNS

%



Return on Avg RWA (annualised)

Additional regulatory costs largely relate to the increased capital requirements for Australian residential mortgage exposures.

#### **PRIORITIES**

						MOVEMENTS						
	PRIORITIES	ACTIONS	METRICS	FY15	FY16	FY17	1H18					
		Simplified products	# Products decommissioned	<10	<10	47	63					
		Optimised branch footprint	# Branches	751	724	684	658					
	Create a simpler, better	More digital branches	# Digital branches	5	40	81	99					
	capitalised, better balanced and more agile bank	More self service	# Over-The-Counter transactions <sup>1</sup>	37.3m	33.8m	29.1m	27.5m					
		More digital sales	Digital % of retail sales	15%	16%	21%	24%					
		More digitally active customers	Digitally active customers	2.9m	3.0m	3.3m	3.4m					
S	out a winning position	Attract more customers	# Retail Customers	5.3m	5.4m	5.6m	5.7m					
$\mathcal{Z}$		Attract more customers	Retail customers > 1 product	60.0%	60.9%	61.5%	61.6%					
		Deepen customer relationships	Commercial cross sell (% growth) <sup>2</sup>	4.8%	10.8%	8.4%	11.3%					
200		Grow FUM	Housing lending (ANZ v system) <sup>3</sup>	1.2x	1.0x	1.2x	1.0x					
Ĕ		Grow FUM	Household deposits (ANZ v system) <sup>3</sup>	0.9x	0.6x	1.1x	0.8x					
RA	Build a superior experience	r our people and improve banker and customer	Supported wallet transactions (000's) <sup>1,4</sup>	-	5,110	26,369	46,812					
ST	customers to		Bladepay transactions (000's) <sup>1</sup>	-	n/a	62	540					
	compete in the digital age		Electronic verification uptake (trans / month)	-	4,405	9,828	21,220					
	ANZ	ar coach launched	Campaign for BladaPay	EFTPOS	on Apple Pa	po ay and Andr						

Campaign for BladePay

- Reported YTDX
- Cross-sell as at reporting period, 1H18 on a PCP basis

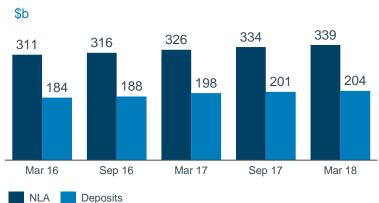
First Home Buyer coach launched

- 3. APRA system growth numbers
- Supported wallet transactions includes Apple Pay, Samsung Pay, Android Pay, Fitbit Pay, Garmin Pay and ANZ Mobile Pay

launched Oct/Nov 2017 respectively

#### **DELIVERING SUSTAINABLE RESULTS**

#### **CONSISTENT GROWTH**



#### **MANAGING OUR RISK**



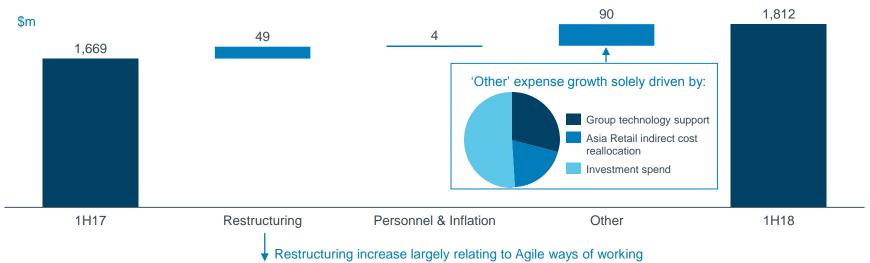
#### SUSTAINABLE RETURNS



#### **FINANCIAL OUTCOMES**

% pcp	
6%	Growth in Home Loans FUM, biased to priority segments of Principal & Interest and Owner Occupier loans
33%	Improvement in credit impairment charges from improving asset quality and collections strategies
9%	Increase in cash profits and delivering on our strategic agenda

#### **EXPENSES**



#### AGILE WAYS OF WORKING

- Small, multidisciplinary, teams responsible for specific, measurable outcomes
- Iterative ways of working to deliver these outcomes faster, in smaller increments
- Transparency and accountability through visual management techniques and structured team-based feedback and evaluation
- Explicit alignment between company objectives and what teams work on day-to-day
- Leadership, with an emphasis on personal development and coaching



#### **RETAIL**

#### **CONSISTENT GROWTH**

\$b



#### **HOME LOANS PORTFOLIO MIX<sup>1</sup>**

%



#### **GROWING IN OUR PRIORITY SEGMENTS**

Retail FUM (\$b), PCP growth (%)



#### **MANAGING RISK**



<sup>1.</sup> The current classification of Investor vs Owner Occupier, as reported to regulators and the market, is based on the classification at origination (as advised by the customer) and the ongoing precision relies on the customers obligation to advise ANZ, and ANZ targeted activity to identify, any change in circumstances.

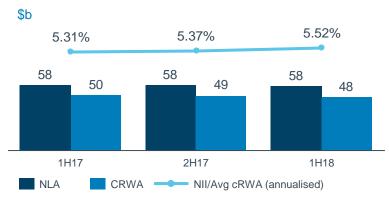


#### **BUSINESS AND PRIVATE BANK**

#### **MANAGING RISK**

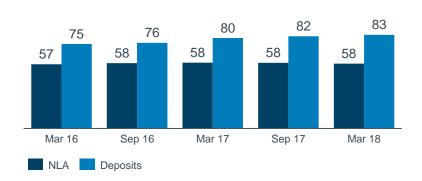


#### **IMPROVING CRWA PROFILE**



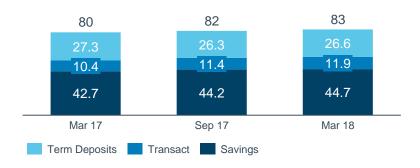
#### BALANCED GROWTH

\$b



#### **IMPROVING DEPOSITS MIX**

\$b



Note: Financials exclude the Esanda Dealer Finance portfolio sold in November 2015



#### DIGITAL

#### **DELIVERING SUPERIOR EXPERIENCE FOR OUR** PEOPLE AND CUSTOMERS



#### Industry leading mobile payment services

ANZ continues to lead the banking sector with its mobile payment services delivering more options for customers than any other major Australian bank.

Support for making purchases on all the major wearable brands.

The launch of Android PayTM for eftpos cardholders enables ANZ customers to access a complete suite of digital payment options.



#### Making banking easier for our customers

Launched the new ANZ App, combining the best of the Grow and goMoney apps, offering a single location for ANZ customers banking, super, insurance and investments.

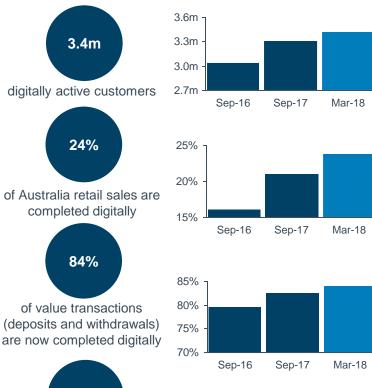
The new app supports voice ID activated payments making it easier for our customers to complete high value transactions on their smartphones.



#### **ANZ** partnership with Data Republic

Announced February 2018 and provides ANZ access to the Data Republic platform, a secure data sharing control centre.

#### TRANSLATING INTO BUSINESS OUTCOMES







#### CREATING A PLATFORM FOR PROFITABLE GROWTH



SIMPLIFY AND RIGHT SIZE THE BUSINESS \$49bn (24%) RWA reduction and ~5,000 client exits in FY16-17

 Rebalanced portfolio toward home markets (from 56% to 62% in FY16-17)<sup>1</sup> and higher returning products

DRIVE PROFITABLE GROWTH & CAPITAL EFFICIENCY Leading market positions with customers<sup>2</sup>

 On strategy, profitable customer revenue<sup>3</sup> growth, up 2% excluding Major Bank Levy in 1H18

ABSOLUTE COST REDUCTION

■ FTE have reduced ~1,600 (20%) since September 2015

 Fourth consecutive half year of absolute cost reduction, with more to follow

IMPROVE RISK PROFILE & RETURNS  Improved portfolio quality since FY15 with 84% (+400bps) now investment grade

 Risk adjusted margin has improved 33bps (17%) since FY15 to 2.29%<sup>4</sup> in 1H18

<sup>1.</sup> Proportion of Institutional EOP RWA in Australia and New Zealand; 2. Refer to following page; 3. Customer Revenue comprises L&SF, Trade, PCM and Markets Franchise Sales; 4. Institutional ex-Markets net interest income excluding impact of Major Bank Levy divided by average credit risk weighted assets

#### MAINTAINED OUR LEADING MARKET POSITIONS ACROSS OUR KEY GEOGRAPHIES

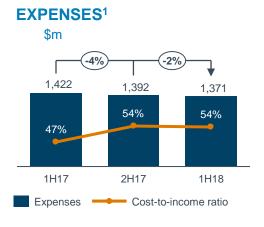


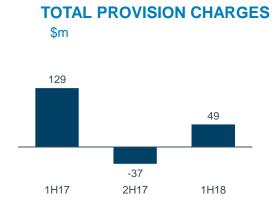
<sup>1.</sup> Peter Lee Associates 2017 Large Corporate and Institutional Relationship Banking surveys, Australia and New Zealand (issued in June and August 2017 respectively); 2. Greenwich Associates 2017 Asian Large Corporate Banking Study (issued in March 2018)



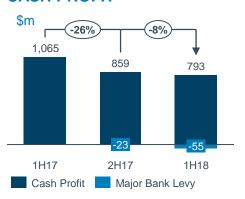
# PROFITABLE CUSTOMER REVENUE GROWTH AND CONTINUED ABSOLUTE COST REDUCTION, DESPITE MAJOR BANK LEVY AND ASIA RETAIL HEADWINDS

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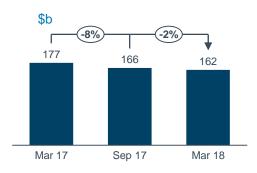




#### CASH PROFIT<sup>1</sup>



#### **AVERAGE RWA**



#### RETURN<sup>1,2</sup>



<sup>1.</sup> If you exclude the Major Bank Levy and incremental Asia Retail costs in 2H17 and 1H18, then HoH Institutional: Revenue \$14m (1%) higher; customer revenue \$50m (2%) higher; expenses \$53m (4%) lower; cash profit \$11m (1%) lower; return on average RWA 2bps higher;





#### EXCLUDING MAJOR BANK LEVY, ALL BUSINESSES PERFORMING WELL

#### **REVENUE CONTRIBUTION**<sup>1,2</sup> **AVERAGE CREDIT RWA** \$m \$b -1% -17% 3,055 -9%) -2% 2,575 2,544 150 139 136 1,364 Driven primarily by 957 1,005 Derivative Valuation Adjustments 221 223 211 95 86 84 576 837 808 755 37 35 34 57 53 Sep 17 Mar 18 Mar 17 1H17 2H17 1H18 Markets Trade PCM L&SF Other Bank Tax Trade L&SF

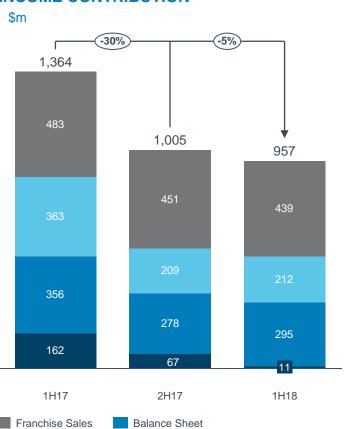


<sup>1.</sup> L&SF = Loans and Specialised Finance; Trade = Trade and Supply Chain; PCM = Payments and Cash Management

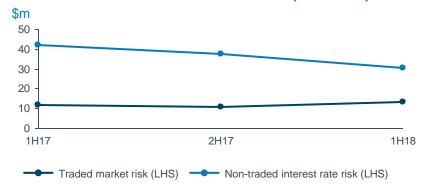
<sup>2.</sup> Individual product results exclude impact of Major Bank Levy as it is shown separately for the Division

#### MARKETS INCOME

#### **INCOME CONTRIBUTION<sup>1</sup>**



#### MARKETS AVERAGE VALUE AT RISK (99% VAR)



#### **VOLATILITY**

Indexes: rebased to 100 (1H17)



- 1. Individual product results exclude impact of Major Bank Levy as it is shown separately for the Division
- 2. Deutsche Bank Currency Volatility Index average for each period shown
- 3. CBOE Interest Rate Volatility Index average for each period shown

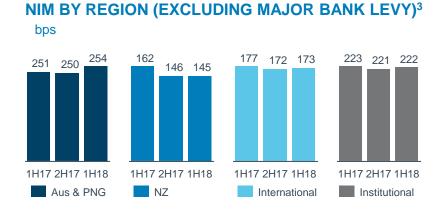
Franchise Trading Derivative valuation adjustments

4. AUD vs. USD 3 month at-the-money implied volatility – average for each period shown



#### VOLUME GROWTH AND HIGHER RISK ADJUSTED MARGINS DRIVING IMPROVED RETURNS

#### VOLUMES<sup>1</sup> \$b 108 95 107 94 103 92 1H17 2H17 1H18 1H17 2H17 1H18



#### MARGIN<sup>2,3</sup>

Gross Loans & Advances



Major Bank Levy



Customer Deposits

221



RISK ADJUSTED NIM (EXCLUDING MAJOR BANK LEVY)4

bps



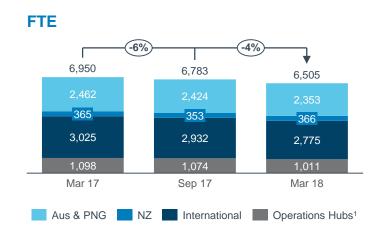
<sup>1.</sup> Average Gross Loans & Advances for L&SF and Trade, Average Customer Deposits for Payments and Cash Management; 2. Lending business margins represent Loan Product, Specialised Finance and Trade. Deposit business margin represents Payments and Cash Management; 3. Institutional ex-Markets net interest margin excluding impact of Major Bank Levy; 4. Institutional ex-Markets net interest income excluding impact of Major Bank Levy divided by average credit risk weighted assets

# FOURTH CONSECUTIVE HALF OF ABSOLUTE COST REDUCTION, DESPITE ASIA RETAIL HEADWINDS

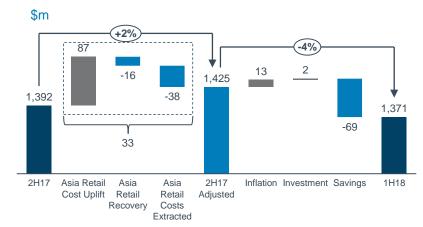
#### **EXPENSE CONTRIBUTION**



	1H16	2H16	1H17	2H17	1H18
Expenses	1,569	1,497	1,422	1,392	1,371
FTE	7,518	7,052	6,950	6,783	6,505



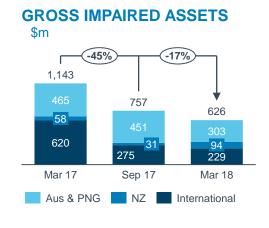
#### **1H18 EXPENSE DRIVERS**

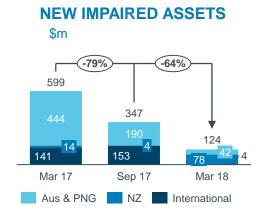




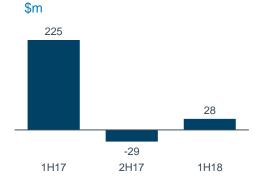
#### IMPROVED PORTFOLIO QUALITY AND BENIGN CREDIT ENVIRONMENT

#### **EXPOSURE-AT-DEFAULT<sup>1</sup>** \$b +6% 404 383 380 16% 19% 17% 84% 81% 83% 37% -35% 35% Mar 17 Sep 17 Mar 18 Investment Grade CRWA/EAD % Sub-investment Grade





#### **INDIVIDUAL PROVISION CHARGES**



#### COLLECTIVE PROVISION CHARGES TOTAL LOSS RATE<sup>2</sup>



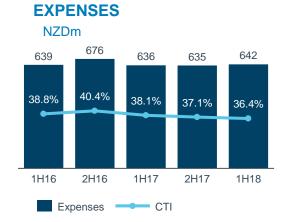


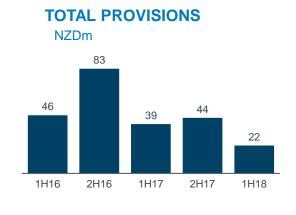
- 1. Net of credit risk mitigation such as guarantees, credit derivatives, netting and financial collateral. Includes amounts for 'Securitisation' and 'Other Assets' Basel asset classes
- 2. Credit Impairment Charges divided by average Gross Lending Assets



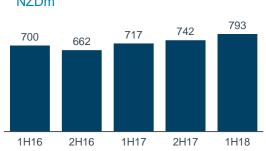
#### FINANCIAL PERFORMANCE<sup>1</sup>

#### **REVENUE** NZDm 1,765 1,711 1.648 1,672 1,670 554 529 517 511 495 1H16 2H16 1H17 2H17 1H18 Revenue Revenue/Avg FTE (\$k) annualised





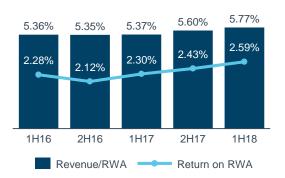
# CASH PROFIT NZDm



#### **RISK WEIGHTED ASSETS**



#### **RETURN**



<sup>1. 1</sup>H16 and 2H16 includes large/notable items relevant to New Zealand Division. These are software capitalisation changes and restructuring costs



### **NEW ZEALAND DIVISION**

#### **PRIORITIES**

	PRIORITIES	ACTIONS	METRICS	MAR 16	<b>MAR 17</b>	MAR 18
			Brand Consideration <sup>1</sup>	45.8%	51.6%	52.1%
		Grow customer satisfaction and brand consideration	Migrant Banking Brand Consideration <sup>1</sup>	65.3%	72.3%	72.3%
•	#1 in service		Retail Net Promoter Score <sup>2</sup>	0.1	9.9	15.9
			KiwiSaver Provider <sup>3</sup>	24.6%	24.4%	24.6%
			Home Loans (Market Share) <sup>4</sup>	31.6%	31.1%	30.9%
	Home ownership and	Make banking easier for home owners and small	Home Loan (FUM) <sup>5</sup>	\$70.6b	\$75.0b	\$78.5b
	running a small business	business	Household Deposits (Market Share) 4	31.7%	34.1%	33.8%
			Business Loans (Market Share) 4	30.1%	28.9%	27.4%
STRATEGIC			Digitally active customers	1.2m	1.3m	1.4m
¥	Leading digital bank	Build a digital bank with a human touch	Value transactions completed digitally	76%	80%	83%
T Y			Leader in mobile banking <sup>2</sup>	30%	36%	37%
			Funding gap <sup>5</sup>	\$27.4b	\$26.7b	\$25.4b
			NLA <sup>5</sup>	\$117.5b	\$123.0b	\$126.2b
	Create a simpler better balanced bank	Continue to automate,	Deposits <sup>5</sup>	\$90.1b	\$96.3b	\$100.8b
B		simplify and industrialise	Mortgages LVR <80% <sup>6</sup>	89.1%	93.3%	94.5%
			FTE	6,570	6,417	6,319
			СТІ	38.8%	38.1%	36.4%



<sup>1.</sup> Source: McCulley Research Brand Tracking (online survey, first choice or seriously considered); six month rolling average

<sup>2.</sup> Source: Camorra Retail Market Monitor (RMM); six month rolling score

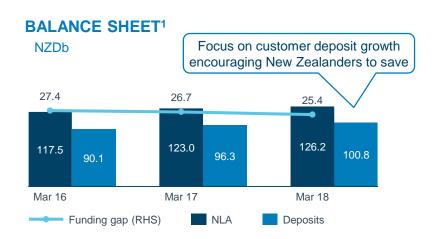
<sup>3.</sup> Source: RBNZ, March 2018 FUM market share as of December 2017

Source: RBNZ, March 2018 share of all banks as of February 2018. Changes in RBNZ data reporting from February 2017 onwards has resulted in a step change in data vs prior periods

New Zealand Geography (NZD)

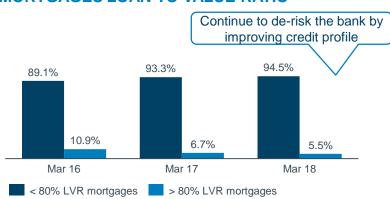
Dynamic basis, as of March 2018

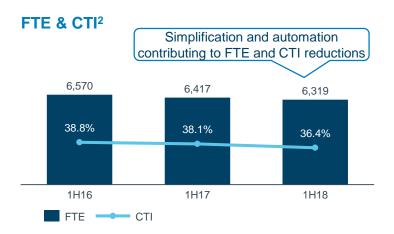
#### STRATEGIC FOCUS – SIMPLER, BETTER BALANCED BANK





#### MORTGAGES LOAN TO VALUE RATIO<sup>3</sup>





NZ Geography

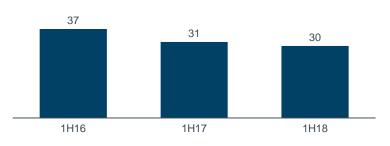
NZ Division

Dynamic basis, as of March 2018

#### STRATEGIC FOCUS - # 1 IN SERVICE

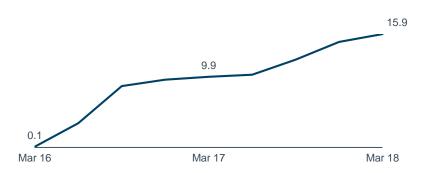
#### **NET CUSTOMER GROWTH**

New Zealand Division ('000)

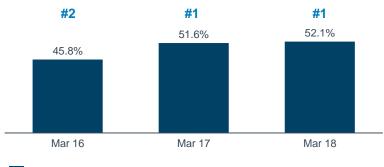


Net Retail acquisition (new less defection)

#### **RETAIL NET PROMOTER SCORE<sup>2</sup>**



#### **BRAND CONSIDERATION<sup>1</sup>**



ANZ brand consideration

#### **BRAND CONSIDERATION - MIGRANTS**



- 1. Source: McCulley Research Brand Tracking (online survey, first choice or seriously considered); six month rolling average
- 2. Source: Camorra Retail Market Monitor (RMM); six month rolling score
- 3. Source: Statistics NZ Net Migration, 12 months to Februrary 2018



#### **ENVIRONMENT**

#### GDP<sup>1</sup>

#### Annual average % change



#### **HOUSE PRICES**<sup>3</sup>

#### Annual % change (3 month avg)



#### 1. Source: ANZ Research

- 2. Source: ANZ, Statistics NZ
- 3. Source: ANZ. REINZ
- . Source: Roy Morgan, ANZ Research

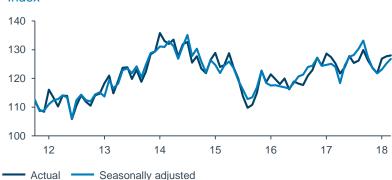
#### **INFLATION<sup>2</sup>**

%



#### **CONSUMER CONFIDENCE<sup>4</sup>**

#### Index



#### **RETAIL**

#### **MARKET SHARE**

- · Maintained our leading position in core banking products to support our vision of helping more Kiwis succeed
- · Focus on well managed sustainable growth means our deposit growth has exceeded that of lending



#### Mortgages<sup>1</sup>

 Maintained our #1 market share position while continuing to lend responsibly and supporting first home buyers through the process with the introduction of Home Loan Coaches



#### Household deposits<sup>1</sup>

 In a competitive environment maintained our #1 market share position with continued focus on encouraging New Zealanders to save



#### Credit cards<sup>1</sup>

· Simplified our product offerings and digital capability with a particular focus on commercial card products



#### KiwiSaver<sup>2</sup>

• #1 KiwiSaver provider with more than 740,000 KiwiSaver members with over \$11.7b funds under management



#### Life insurance<sup>3</sup>

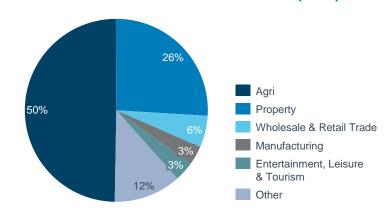
· Improved the quality of proprietary distribution, with bank channel lapse rates improving 130bps from last year

- Source: RBNZ, share of all banks as of February 2018
- Source: RBNZ. FUM market share as of December 2017
- 3. Source: FSC (Financial Services Council), share of all providers as of December 2017



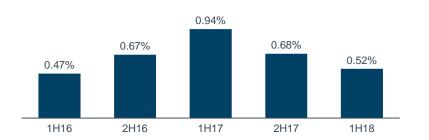
#### **COMMERCIAL**

#### COMMERICAL AND AGRI PORTFOLIO (GLA) 1



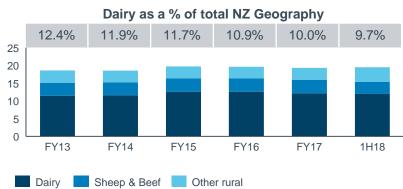
#### **COMMERICAL AND AGRI CREDIT QUALITY**

GIA AS % OF GLA

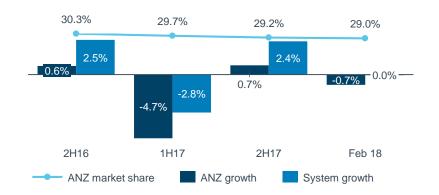


#### **AGRI PORTFOLIO (GLA)**<sup>2</sup>

**NZDb** 



#### **AGRI MARKET SHARE**<sup>3</sup>



- 1. During 1H18 Business Agri customers transferred from Retail to Commercial
- 2. NZ Geography (Gross Loans and Advances)
- 3. Source: RBNZ, changes in RBNZ data reporting from February 2017 onwards has resulted in a step change in data vs prior periods



#### **DIGITAL**

# DELIVERING SUPERIOR EXPERIENCE FOR OUR PEOPLE AND CUSTOMERS



Delivering more customer functionality more often with automated weekly no outage releases



Enhancing the home loan customer experience through improved features and greater self service



A more intuitive banker experience means everyday customer requests are simplified and automated



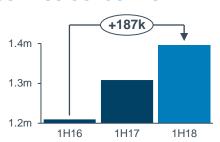
Giving customers the ability to make international money transfers through goMoney



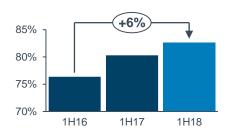
Making it easier for business customers by partnering with SmartPayroll to deliver a fast and easy payroll solution

#### TRANSLATING INTO BUSINESS OUTCOMES

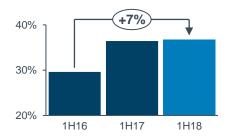












<sup>.</sup> As at point of time, March 2018

Retail transactions

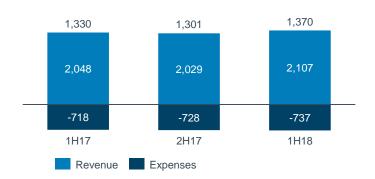
Source: Camorra Retail Market Monitor (RMM)

# **NEW ZEALAND GEOGRAPHY**

	CASH PROFIT		
	1H17	2H17	1H18
	NZDm	NZDm	NZDm
Income	2,048	2,029	2,107
Net interest	1,534	1,544	1,572
Other income	514	485	535
Expenses	718	728	737
PBP	1,330	1,301	1,370
Provisions charge	40	19	70
Cash profit	928	927	941
СТІ	35.1%	35.9%	35.0%
Customer deposits	96,259	96,829	100,771
NLA	122,954	124,880	126,239
RWA <sup>1</sup>	74,511	72,162	73,014

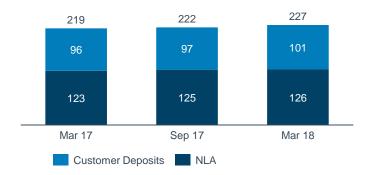
#### **PROFIT BEFORE PROVISIONS**

**NZDm** 



#### **BALANCE SHEET**

**NZDb** 



#### OVERVIEW OF CONTINUING AND DIVESTED BUSINESSES

	CONTINUING OPERATIONS	DIVESTED BUSINESSES	
	ANZ Wealth Australia	One Path Life (OPL)	One Path Pensions & Investments (P&I)
Insurance	Lender's Mortgage Insurance Distribution of general insurance products	Advised Life (incl. OneCare) Direct Life Group and Mastertrust Insurance Consumer Credit Insurance	
Funds Management	ANZ Share Investing	Legacy run-off portfolio of Pension and Investment products issued by OPL	Advised Retail (incl. OneAnswer Mastertrust) Advised Wrap (incl. ANZ Grow & Oasis) ANZ Smart Choice Employer & Retail Other closed products issued by OnePath P&I
Advice	ANZ Financial Planning Regulatory compliance and remediation projects		Aligned Dealer Groups (Millennium3, RI Advice, Financial Services Partners and Elders Financial Planning)
Distribution		20 year strategic alliance agreement with Al customers via bancassurance channels	NZ to distribute Zurich and IOOF products to ANZ

#### DIVESTED BUSINESSES – TRANSACTION METRICS (BASED ON DISCLOSURES ON DATES OF ANNOUNCEMENTS)

	OPL	P&I
Date of announcement	12 December 2017	17 October 2017
Total proceeds	\$2,850m	\$975m
PE Multiple	15.1x 2017 pro forma cash NPAT	~25x FY17 pro forma cash NPAT
FY17 pro forma NPAT	\$189m¹	\$39m²
Accounting gain/loss <sup>3</sup>	Accounting loss on sale of ~\$520m	Accounting loss on sale of ~\$120m
Separation and transaction costs	~\$75m post tax	~\$300m post tax
ANZ FTE⁴	~900	~1200 and 717 aligned advisors

- 1. Pro forma NPAT is pre ANZ consolidation adjustments and amortisation of acquisition related intangibles
- 2. Pro forma NPAT includes DAC/DEF related net charge of \$24m (post tax) and is pre ANZ consolidation adjustments and amortisation of acquisition related intangibles
- 3. Includes estimated separation and transaction costs. Final gain/loss will be determined at completion
- 4. FTE as at 30 June 2017. ADG aligned advisors are sourced from ASIC (as at 3 October 2017)



#### CONTINUING BUSINESS

#### SUMMARY OF BUSINESSES RETAINED

ANZ will retain the following businesses within Australia Division post completion:

- · Lender's Mortgage Insurance
- ANZ Financial Planning
- ANZ Share Investing
- Distribution of general insurance products

#### SUMMARY OF STRATEGIC ALLIANCES

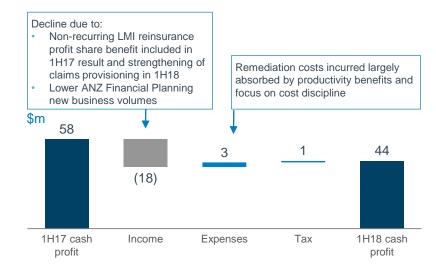
As part of the sale agreements with each acquirer, ANZ will enter into two distinct 20–year strategic alliances offering:

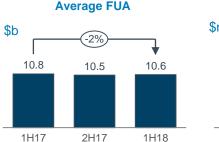
- IOOF superannuation and investment products to ANZ customers
- Zurich life insurance solutions distributed through ANZ's distribution channels<sup>1</sup>

The strategic alliance will commence upon completion of the sale of OPL & OnePath P&I (late calendar year 2018)

ANZ's partnership with CMC Markets to provide ANZ Share Investing's trading platform (including customer migration) is expected to complete by September 2018

#### FINANCIAL PERFORMANCE





**ANZ Financial Planning** 

#### 

General Insurance<sup>2</sup>

- 1. Australia division's expected income on the distribution of life insurance products is expected to be broadly similar to the distribution income received from OPL
- 2. General Insurance refers to ANZ Lenders Mortgage Insurance premiums



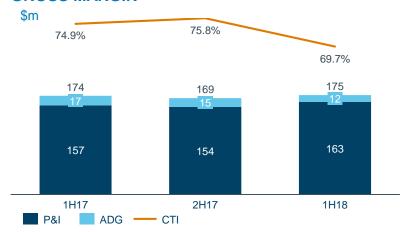
# DIVESTED BUSINESSES - PENSIONS AND INVESTMENTS (P&I) AND ALIGNED DEALER GROUPS (ADG)

#### FINANCIAL PERFORMANCE

- Prepared on a standalone pro forma basis<sup>1</sup> and excludes ANZ Group consolidation adjustments
- Is not comparable with financial performance as reported within ANZ discontinued operations



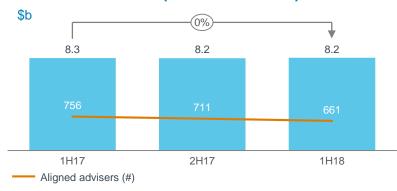
#### **GROSS MARGIN<sup>2</sup>**



#### P&I CLOSING FUM<sup>3</sup>



#### ADG CLOSING FUA (ONE PATH ONLY)



- 1. Pro forma NPAT is prepared on a consistent basis as the UNPAT disclosed by IOOF on 17 October 2017 transaction announcement. This excludes DAC/DEF related net charges, ANZ consolidation adjustments and amortisation of acquisition related intangibles. This includes normalisation and market pricing adjustments
- 2. Gross margin excludes DAC/DEF related net charges and includes normalisation
- 3. Closing FUM excludes legacy run-off portfolio of Pension and Investment products acquired by Zurich and FUM related to ANZ Private Bank trusts (1H18 Closing FUM: \$1.3b)



#### DIVESTED BUSINESSES - P&I FUM AND FLOWS

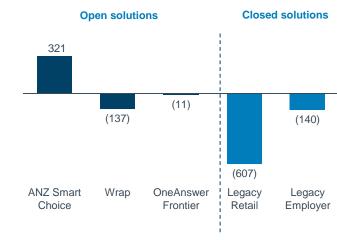
#### INFLOWS AND OUTFLOWS BY SOLUTION

\$b

	1H17		2H17		1H18	
	Inflows	Outflows	Inflows	Outflows	Inflows	Outflows
Open solutions	2.3	(1.8)	2.6	(2.1)	2.1	(2.0)
ANZ Smart Choice	1.1	(0.6)	1.2	(0.8)	1.1	(0.8)
Wrap	0.4	(0.5)	0.5	(0.6)	0.4	(0.5)
OneAnswer Frontier	0.7	(0.6)	0.9	(0.7)	0.6	(0.7)
Closed solutions	0.2	(1.3)	0.4	(1.3)	0.2	(0.9)
Legacy Retail	0.2	(1.0)	0.3	(1.1)	0.1	(0.7)
Legacy Employer	0.1	(0.3)	0.1	(0.3)	0.0	(0.2)
Total	2.5	(3.0)	2.9	(3.4)	2.3	(2.9)

#### 1H18 NETFLOWS BY SOLUTION

\$m



#### **CLOSING FUM BY SOLUTION<sup>1</sup>**





#### **GUIDE TO FUM AND FLOW DISCLOSURES**

- Definition of open and closed solutions is consistent with the classification disclosed by IOOF on 17 October 2017 ASX announcement and it is not comparable with Funds Management cash flows by product historically published in ANZ results
- FUM and flows information presented herein is not comparable with industry data as it excludes products not acquired by IOOF
- FUM outflows include pension payments
- This analysis has been prepared on a standalone pro forma basis





### **ECONOMICS**

AUSTRALIA AND NEW ZEALAND BANKING GROUP LIMITED



# **ECONOMICS**

#### **AUSTRALIA FORECAST TABLE**

	2014	2015	2016	2017	2018	2019
Australia – annual % growth GDP	2.6	2.5	2.6	2.2	2.8	3.1
Domestic final demand	0.9	1.2	1.9	2.9	2.6	2.2
Headline CPI	2.5	1.5	1.3	1.9	2.2	2.1
Core CPI	2.6	2.2	1.5	1.8	1.9	2.0
Employment	0.7	2.0	1.7	2.2	2.6	2.2
Wages	2.6	2.2	2.0	2.0	2.2	2.4
Unemployment (ann. avg)	6.1	6.1	5.7	5.6	5.3	5.1
Current Account (% of GDP)	-3.1	-4.7	-3.1	-2.5	-3.1	-4.2
Terms of Trade	-7.5	-11.5	0.2	11.6	-2.2	-7.1
RBA cash rate (% year end)	2.50	2.00	1.50	1.50	1.50	2.00
3yr bond yield (% year end)	2.13	2.02	1.96	2.13	2.20	2.45
10 year bond yield (% year end)	2.74	2.88	2.77	2.63	3.05	3.13
AUD/USD (year-end value)	0.82	0.73	0.72	0.78	0.72	0.70

# **ECONOMICS**

#### **GLOBAL & ASIA FORECAST TABLES**

	1998-2007 average	2008-2016 average	2017	2018F	2019F
United States	3.1	1.1	2.3	2.6	2.1
Euro area	2.4	0.0	2.3	2.4	2.0
United Kingdom	2.9	0.1	1.7	1.4	1.6
Japan	1.0	0.2	1.7	1.2	1.0
China	10.0	8.9	6.9	6.5	6.3
Korea	4.9	3.1	3.1	3.1	2.9
Taiwan	5.0	3.1	2.8	3.0	2.4
Indonesia	4.6	5.9	5.1	5.3	5.4
Thailand	3.9	2.9	3.9	4.1	4.0
Hong Kong	3.9	2.7	3.8	3.5	3.3
Malaysia	4.3	4.6	5.9	5.7	5.5
Singapore	5.6	5.0	3.6	4.0	3.0
Philippines	4.2	5.2	6.7	6.4	6.2
Vietnam	6.8	5.8	6.8	6.8	7.0
East Asia ex. Japan	7.2	7.1	6.1	5.9	5.7
India <sup>2</sup>	7.2	7.1	6.5	6.9	7.5
Australia	3.6	2.6	2.2	2.8	3.1
New Zealand <sup>3</sup>	3.4	1.7	2.9	3.0	3.0
World	4.3	3.3	3.8	3.9	3.8

<sup>1.</sup> Quarterly GDP are annualised growth rates.

<sup>2.</sup> Fiscal years e.g. 2017 is year-ending March 2018. New GDP base year is 2011-2012.

<sup>3.</sup> NZ GDP numbers are production based GDP(P).

### **Further Information**



Our Shareholder information

shareholder.anz.com

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#### **Equity Investors**

Jill Campbell
Group General Manager Investor Relations

+61 3 8654 7749 +61 412 047 448

**Retail Investors** 

Michelle Weerakoon Manager Shareholder Services & Events

+61 3 8654 7682 +61 411 143 090 Cameron Davis
Executive Manager Investor Relations

+61 3 8654 7716 +61 421 613 819 Katherine Hird Senior Manager Investor Relations

+61 3 8655 3261 +61 435 965 899

#### **Debt Investors**

Scott Gifford Head of Debt Investor Relations

+61 3 8655 5683 +61 434 076 876 Mary Karavias Associate Director Debt Investor Relations +61 3 8655 4318

